



Fact Sheet

Mission Australia Family Support Service

Updated: November 2009

This Service offers services to families within the Broken Hill area, through one on one case work and parenting focused group work.

The service supports people regardless of their circumstances to improve their ability to cope and provide an adequate child-rearing environment.

Whilst empowering the family to focus on their strengths.

Target Groups

The service offers assistance and support to families with dependant children aged between 0years and 16 years within the Broken Hill area.

It is the belief of Mission Australia Family Support Service that the family is the core social unit in society and that all people, regardless of circumstances, have a right to control their own lives and to be respected as individuals.

Families may be referred by any Government or Non-Government Agency or by any adult member of the family unit

Staff aims to provide support to families so they can:

- Develop their abilities to cope,
- Develop their competencies in providing an adequate child-rearing environment,
- To empower the family and focus on family strengths,
- To give the family the responsibility to set their own goals and to take the leading role in working to achieve those goals,
- To offer encouragement for all family members to participate in services and support offered.

Service Activities

Mission Australia Family Support Service operates Monday to Friday. With case managed clients being able to arrange for staff to meet with them either in their home, at a mutually convenient place or at our office.

Mission Australia Family Support Service also develops partnerships with other services to deliver groups which have a parenting focus. This can be through play and interaction with children, building on existing parenting skills and personal development.

Staff members are able to offer all clients support with:

- Practical Assistance
- Information about other services
- Budgeting skills
- Parenting Skills
- Personal Support
- Home Management skills
- Confidential Listening

Outcomes

Mission Australia staff has ensured that all requests for information about the service have been provided to families. Strong partnerships have been developed with other organisations, which has enabled the service to have contact with sectors of the community not usually easy to access on an individual basis.

Funding Sources

Mission Australia Family Support Service is funded by Department of Community Services through CSGP funding.

Mission Australia

Mission Australia is one of the nation's leading charities and community service organisations, having helped change the lives of individuals and families in need for almost 150 years. Mission Australia's vision is 'to see a fairer Australia by enabling people in need to find pathways to a better life'. Mission Australia currently operates more than 450 services throughout metropolitan, rural and regional Australia – in every state and territory. Our services are made up of community, employment and training services aiming to provide:

- Pathways away from homelessness;
- Pathways to strong families and healthy, happy children;
- Pathways through a successful youth;
- Pathways to skills and qualifications; and
- Pathways to sustainable employment

Contact Information

Mission Australia Family Support Service
125 Chloride Street Broken Hill NSW 2880
Tel: 08 80872518
Fax: 08 80874904
Website: www.missionaustralia.com.au