

The Walgett Aboriginal Medical Service Co-operative Limited recently underwent major clinic renovations. With the addition of new doctors, it was decided to renovate to provide adequate office space to allow for better patient flow and generally improve the overall running of the clinic. You will first notice the changes when you arrive as the front door which is now automatic.

The doors leads you into a waiting room that is brighter and more pleasing to the eye. Windows are now curtain free which gives natural light and adds to the feeling of openness. The flooring has been re-laid and is slip resistant. The new coat of paint throughout has given a fresh, clean look to the building.

The reception area has been relocated and is user friendly for all, with access more easily attained. The rounded counter is both practical and pleasing to look at. It has given the receptionists additional work space with the addition of a separate room for all copiers and printers. The dispensary is now located next to the reception with its own window to allow staff to continue to dispense medications directly to the patients.

Improved patient flow has occur by the addition of a walk through area from the waiting room that leads to the consult rooms and clinic area. This has been updated and includes a new layout to incorporate a better work station for the clinic staff and patient care area.

The former reception area has been converted into two new rooms which function as pathology / resting areas.

As part of Quality Assurance, an internal PA system, with speakers located outside consult and clinic rooms, has been installed which allows for better patient confidentiality.

Staff are pleased with the new look of the clinic and they are sure the community will appreciate the changes when next they visit WAMS.