

WAMS

PROFILE OF SERVICES



***For the community,
By the community, since 1986***



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THE WAMS TEAM

EXECUTIVE

Board of Directors

WAMS is led by six (6) Directors, all local Aboriginal people, who provide high-level oversight of corporate activities and performance with a strong emphasis on employing local and Aboriginal staff.

Chief Executive Officer

Oversees operational and managerial services including funding submissions, service delivery, development of future programs and accountability procedures. Recruitment of external Contractors, compliance, policy implementation and regulations.

CORPORATE SERVICES

Administration

Provides a wide range of support services, including the management of properties, rental agreements, and the coordination of property repairs and maintenance. The team is also responsible for overseeing fire safety compliance, liaising with Fire Safety Specialists, maintaining fire safety schedules, and coordinating workplace health and safety requirements. The Department manages bookings for the Community Hall and Boardroom; administers vouchers to assist families with sorry business expenses. For further information please visit the '*Services*' section of our website or contact the Team on (02) 6820 3777.

Cleaning

Maintains a high quality of cleaning and hygiene services across all WAMS facilities and residences, ensuring environments are safe, well-maintained, and compliant with infection prevention and control standards.

Culture and History

Provides cultural leadership and guidance across WAMS, ensuring cultural considerations are embedded throughout the organisation. The role works closely with community members, organisations, and government agencies to deliver cultural education, Gamilaraay language learning, staff training, community engagement activities, and support for significant cultural events. The coordinator also leads initiatives that celebrate and preserve local Aboriginal culture and history, including the ongoing development of the Walgett Freedom Ride Memorial Park and related educational and community projects.

Finance

Provides financial management, compliance, and reporting services, including income and expenditure monitoring, fund acquittals, payroll, BAS, superannuation, and statutory reporting. The team maintains accurate financial and personnel records, supports external audit requirements, and ensures compliance with funding and regulatory obligations.

Human Resources

Responsible for supporting the recruitment, onboarding, and retention of staff across the organisation. This includes coordinating orientation programs, identifying and sourcing relevant training opportunities, managing course enrolments, and maintaining accurate staff training and compliance registers to support workforce development and organisational requirements.



Quality and Compliance

Oversees the organisation's clinical and corporate accreditation programs, ensuring services are delivered in accordance with relevant legislation, regulatory standards, licensing requirements, and accreditation frameworks. The role is responsible for supporting continuous quality improvement, maintaining policies and procedures, managing compliance documentation, and monitoring Workplace Health and Safety (WHS) requirements to promote safe, effective, and high-quality service delivery across WAMS.

PRIMARY HEALTH

Aboriginal Health

Dispensary: Managed by a Senior Aboriginal Health Worker and S100 subsidised medications are provided to current clients.

IPTAAS: Helps WAMS patients access specialist healthcare by providing a streamlined, culturally safe process for travel and accommodation assistance. WAMS processes IPTAAS subsidy claims and make payment directly to the patient. This reduces the need to navigate mainstream claiming processes.

Liver Clinic: The Senior Aboriginal Health Worker (AHW) supports clients to access specialist liver health services through the Dubbo Liver Clinic. The role includes coordinating referrals, liaising with specialists, arranging ultrasounds and pathology, assisting with eligible transport, and coordinating telehealth appointments. The Senior AHW also provides ongoing support and follow-up to help clients navigate their care and access timely treatment for liver-related conditions.

Mara-gulu-mali (Caring Hands) Integrated Team Care (ITC): Assists Aboriginal clients with eligible chronic conditions to access specialist care. The program can assist with costs/fees associated with health appointments including specialists and surgery, transport and accommodation to get to appointments, medical footwear, webster packs, and assisted breathing equipment.

Patient Transport: The service supports eligible clients to access essential healthcare by providing transport to local and regional medical appointments. It aims to reduce transport barriers and ensure clients can attend the care they need in a timely manner.

GP Clinic

Provides holistic primary health care including, women's health, men's health, child and maternal health, family planning, health checks, immunisations and vaccinations, and pre-employment medicals.

Child and Family Health: The Child and Family Health Nurse offers guidance, advice and assistance with parenting, nutrition, breast feeding, monitoring of developmental milestones and immunisation checks to new mothers and children up to five years old and works closely with the Midwife and the Goonimoo Children's Service Manager.

Family Planning Australia: Conduct an outreach clinic monthly from the GP Clinic. They provide confidential reproductive and sexual health services.

GP Services: The General Practitioners provide holistic, patient-centred healthcare, supporting the physical, emotional, social, and cultural wellbeing of individuals and families. Working collaboratively with Aboriginal Health Workers, nurses, and allied health professionals, GPs deliver preventive care, diagnosis, treatment, chronic condition management, health assessments, and referrals to specialist services, ensuring comprehensive care across all stages of life.



Maternal Health: The Midwife offers antenatal and postnatal care through the Aboriginal Maternal Infant Health Services program (AMIHS), pregnancy testing and family planning advice. Services are delivered in a comfortable setting, and home visits are offered on request.

Dental

The Clinic is committed to promoting and maintaining good oral health for our community. The Assistants coordinate appointments and support the delivery of care by working closely with dental professionals, including dentists, oral health therapists, and prosthetists. The Team provides a range of services, including dental assessments, treatments, school-based dental checks, oral health screening programs, and community education initiatives aimed at improving oral health awareness and outcomes.

COMMUNITY HEALTH

Goonimoo Children's Services

Provides engaging play sessions for all children aged 0–5 years, supporting children and families during the crucial early years of development. Offers child-centred, stimulating, and welcoming play experiences that foster positive and trusting relationships with parents, carers, and families. Educators work closely with children and their families to create a safe, nurturing environment that supports each child's physical, intellectual, social, and emotional development. The team delivers the Goonimoo Supported Playgroup Program, providing additional support for children and families who may be experiencing challenges or are considered at risk.

Goonimoo delivers early childhood education and play-based learning programs to isolated communities and townships throughout the Walgett region. The service helps address the limited availability of early childhood services in these areas, ensuring children aged 0–5 years have access to quality learning and development opportunities.

Playgroup Schedule	10am – 12pm	
Monday:	Walgett (WAMS)	Fortnightly
Tuesday:	Collarenebri Pre-School	Weekly
Wednesday:	Walgett (WAMS)	Weekly
Thursday:	Carinda Town Hall	Fortnightly
Thursday:	Collarenebri Central School	Fortnightly
Friday:	Walgett (WAMS)	Fortnightly
Friday:	Burren Junction	Fortnightly

Through both centre-based and mobile services, Goonimoo is committed to supporting the healthy development, learning, and wellbeing of young children and their families across the Walgett Shire and surrounding communities.

Wellness

The Wellness Centre delivers several programs offering whole of life support and includes Visiting Specialists, Allied Health, support and Outreach Programs.

Nursing: Support the delivery of services across the Wellness Team, including Outreach programs, and provide support to visiting specialist clinics. They deliver a range of preventative health screening and monitoring services, including Ankle-Brachial Index (ABI) assessments, 24-hour blood pressure monitoring, 24-hour cardiac monitoring, and blood glucose monitoring. The team also contributes to research initiatives and quality improvement activities aimed at improving health outcomes and supporting evidence-based care for Aboriginal communities.



Outreach: Improves access to health care services for clients residing in Collarenebri, Goodooga and Pilliga. Working in partnership with communities, the team provides comprehensive clinical and support services, while undertaking community liaison, care coordination, health promotion activities, and administrative functions to support positive health outcomes.

Allied Health Services: A range of specialised health services that support the physical, emotional, and social wellbeing of individuals and families across the region.

Diabetes Educator: Provides education, support, and management strategies for people living with diabetes and pre-diabetes, as well as endocrinology support services for clients in Walgett.

Dietitian: Offers nutrition advice, dietary education, and tailored meal-planning support to promote healthy lifestyles and manage a range of health conditions. Services are available in Walgett.

Eye Health: Delivers optometry services and works in partnership with the Brien Holden Vision Institute to provide outreach clinics in Collarenebri, Goodooga, Lightning Ridge, Narrabri, Pilliga, and Wee Waa.

Hearing Australia: Provides audiology services for individuals aged 6 years and over across all stages of life.

HAPEE: Delivered by Hearing Australia, HAPEE provides hearing assessments, ear health treatment, and support services for children under 6 years of age in Walgett, Goodooga, and Collarenebri.

Occupational Therapy: Supports individuals living with injury, illness, disability, developmental delays, or age-related challenges to improve their independence, daily functioning, and quality of life.

Physiotherapy: Provides assessment, treatment, and rehabilitation for a range of injuries, conditions, and physical limitations using evidence-based techniques to improve mobility, strength, and overall wellbeing.

Podiatry: Diagnoses, treats, and manages conditions affecting the feet, ankles, and lower limbs. Outreach clinics are provided in Brewarrina, Collarenebri, Goodooga, and Pilliga.

Psychology: Supports mental health, social and emotional wellbeing, helping individuals understand and manage their thoughts, emotions, behaviours, and life challenges.

Speech Pathology: Assesses, diagnoses, and treats speech, language, communication, and swallowing disorders for children and adults, including NDIS and Aged Care clients.

Visiting Specialists

Cardiology: Provides specialist assessment, diagnosis, and management of cardiovascular conditions. Services include cardiology consultations, ambulatory electrocardiogram (ECG) monitoring, and ambulatory blood pressure (BP) monitoring to support the early detection, ongoing management, and prevention of heart-related conditions.

Dermatology: provides specialist assessment, diagnosis, and management of skin conditions following referral from a General Practitioner (GP). The service supports the identification, treatment, and ongoing management of a wide range of acute and chronic skin conditions to promote optimal skin health and wellbeing.

Endocrinology: Provides specialist assessment, diagnosis, and management of endocrine and metabolic conditions following referral from a General Practitioner (GP). The service supports clients with conditions such as diabetes, thyroid disorders, and other hormone-related health concerns through comprehensive specialist care and treatment planning.



Ear Nose and Throat (ENT): Provides specialist assessment, diagnosis, and management of conditions affecting the ear, nose, and throat following referral from a General Practitioner (GP). The service supports clients with a range of hearing, sinus, throat, and upper airway conditions, promoting early intervention and improved health outcomes.

Social and Emotional Wellbeing (SEWB)

Alcohol and Other Drugs (AoD) Counselling: The AoD Counsellor provides essential support and intervention services for individuals experiencing drug and alcohol dependency across Walgett, Brewarrina, Collarenebri and Goolooga. The AoD Aboriginal Health Worker works alongside and supports the AoD Counsellor to ensure culturally appropriate care and assistance for clients. Access to the service is available through either self-referral or referral from a health professional or other service provider.

Cancer Support: Aims to improve cancer outcomes for Aboriginal and Torres Strait Islander people across the WAMS footprint, including Walgett, Goolooga, Collarenebri and Brewarrina. The program includes a Cancer Support Officer, who provides culturally safe support and advocacy for people living with cancer and their families, helping them navigate their cancer journey and access the care they need. A Health Promotion Officer works alongside communities to increase access to cancer prevention, education and screening resources, empowering people with the knowledge and support to make informed health choices.

Family Health: Provides support, advocacy, and referral pathways for individuals and families experiencing domestic and family violence, as well as related social and emotional wellbeing concerns. Support is available to people of all ages and genders.

Mental Health: Provides support for individuals experiencing mental health concerns, emotional distress, and life stressors. Services are available through self-referral or referral from a health professional or other service provider.

Men's Wellness: Provides men's health services that support physical, emotional, and social wellbeing. Services include preventative health checks, health education, care planning, and referrals to services. Men's Groups, workshops, and guest speaker sessions provide opportunities for learning, connection, and peer support, while fostering strong relationships within the community and at home. Care is delivered in a culturally safe and supportive environment that promotes early intervention, positive behaviours, and improved health outcomes for men.

NDIS Supports: WAMS is a registered NDIS provider offering a range of allied health and support services to eligible NDIS participants. Participants with an approved NDIS plan may access the following supports: Physiotherapy, Speech Pathology, Occupational Therapy (OT), Dietetics, Podiatry, Support Coordination and Support Work.

Social Care: Offers case management, advocacy, referrals, and practical support across areas such as housing, financial hardship, family concerns, and service navigation, helping individuals strengthen their wellbeing and achieve positive outcomes.



Healthy For Life (H4L)

Dedicated to supporting individuals and families to improve and maintain their health and wellbeing. The program focuses on health promotion, prevention, and early intervention, particularly for people at increased risk of developing chronic conditions such as cardiovascular disease, heart disease, type 2 diabetes, and stroke. Through a life-course approach, the team delivers a range of programs and services designed to promote healthier lifestyles and better health outcomes.

Community Garden: Delivers access to locally grown fruit and vegetables, supporting clients living with chronic health conditions while promoting healthy eating and community engagement.

Dietetics: The Community Dietitian provides nutrition education and support through individual consultations, community cooking and food skills programs, school and community health checks, and outreach clinics across the region.

Health Promotion: Plans, coordinates, and delivers a range of community health initiatives, awareness campaigns, and educational programs. Activities include events such as World Heart Week, Kidney Week, Aboriginal Children's Day, Men's Health Week, Women's Health Week, Blue Tree Suicide Prevention initiatives, Skin Cancer Awareness Week, and Nutrition Week. The team also delivers school-based health education programs and supports community partnerships, including collaboration with the Dharriwaa Elders Group (DEG).

Lifestyle Programs: A variety of lifestyle and wellbeing programs are offered to support healthy living, chronic condition management, and improved physical function, including:

- Gaba Gii (Good Heart) Cardiorespiratory Rehabilitation Group
- Walanba (Balance) Falls Prevention Group
- Warranggal (Strong) Metabolic Health Group
- Warra-waa-nha (Get up and Keep Moving) Osteoarthritis Management Group
- Other Fitness and Exercise Programs
- Yoga Program

These programs are designed to encourage healthier lifestyles, improve overall wellbeing, and support individuals in managing chronic health conditions effectively.



THE BAMS TEAM

BAMS is an outreach service of WAMS which provides comprehensive primary health care services to members of the Brewarrina community and surrounding areas. BAMS provides expert health care and leading programs which focus on Aboriginal culture, youth, education and all aspects of healthy living in a remote rural community for Aboriginal people.

BAMS provides a locum GP service 5 days a week who is supported by the BAMS team and works in partnership with visiting Specialists and local service providers who frequent our practice.

Located at 5-7 Sandon Street, BAMS comprises the following staff:

Clinic Coordinator
Administration Coordinator
Admin Support
Aboriginal Health Practitioner
Aboriginal Health Worker
Cleaner
Endorsed Enrolled Nurse
Receptionist – ITC/IPTAAS
Receptionist – Admin Support
RN - Clinic
RN - Healthy for Life
SEWB Worker
Social Worker Sexual Health
Suicide Prevention and Aftercare Worker
Transport and Maintenance Worker

Visiting Specialists – AoD, Audiologist, Brien Holden Vision, Dietitian, Ear Nose and Throat, Exercise Physiologist, Eye Health, Family Planning, Hearing Australia, Physio, Podiatry, Psychology, Sexual Health.

BAMS are accredited both clinically (AGPAL) and organisationally (TeWana).

BAMS have their own website: www.brewarrinaams.com.au or can be contacted on (02) 6839 3333.

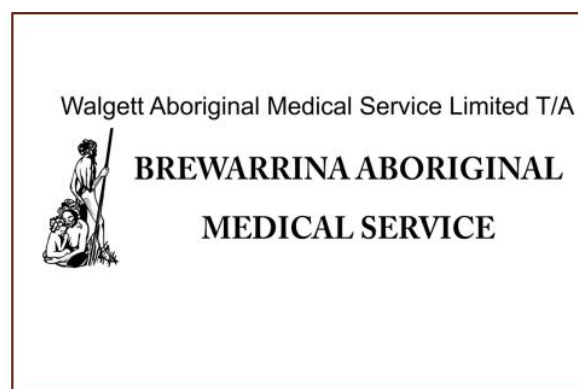
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