



# WAMS

ABN: 78 014 990 451  
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# WAMS

Walgett Aboriginal Medical Service Limited

## ANNUAL REPORT 2014/2015

*Health is life is health*



14 04 2014  
08 05 2015



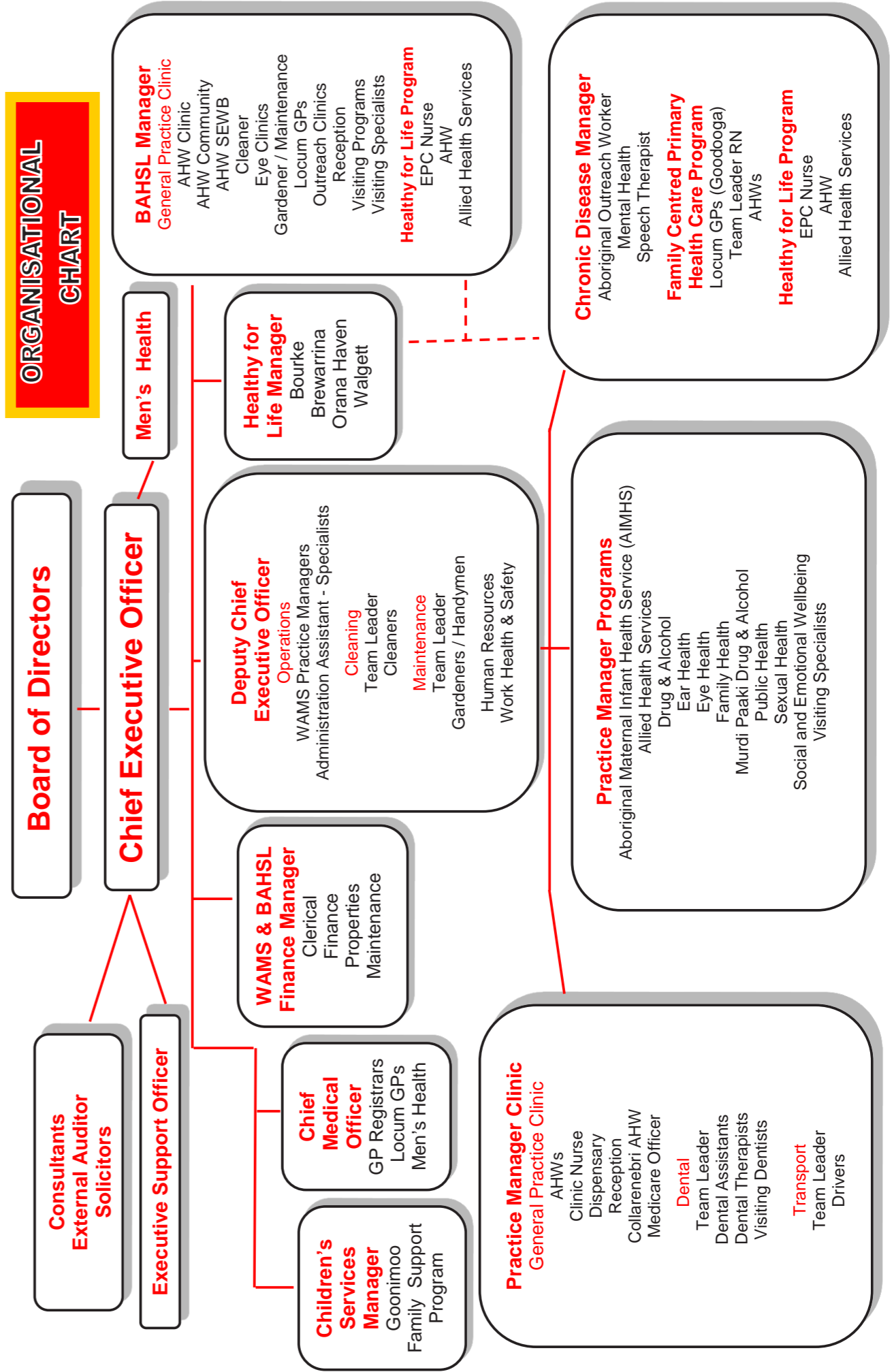
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*for the community - by the community*

## WALGETT ABORIGINAL MEDICAL SERVICE CO-OPERATIVE LIMITED





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## BOARD OF DIRECTORS REPORT JULY 2014 TO JUNE 2015

### Introduction

The community was privileged to welcome some of the original members of the Freedom Riders as well as young and senior people who wanted to participate in re-tracing the journey of 1965. This commemoration holds a special memory for our local people whose families and friends supported the original 'Riders', who stood in protest and were arrested for believing in their principles of equals rights for Aboriginal people.

Walgett was formally acknowledged for the local stalwarts that stood fast in protest when the protesters on the 'Freedom Ride' came to town. A march from the northern end of the main street to the RSL occurred with school students, community members and families whose members were part of the local protest attending, sharing personal and significant memories of Walgett and also their family member, with the audience.

### Quality

WAMS staff are preparing for their next accreditation review (the sixth time in the 15/16 period) being eighteen consecutive years. Such consistency has allowed our organisation to be placed in good stead for confirming our ability to sustain the business and also an opportunity to plan for future growth

The Strategic Plan is finalised for another three years. This document offers a point of reference for the Directors to ensure they adhere to good governance principles in accordance to funding and legislative requirements. The Plan identifies the operations of the organisation to measure and achieve short, medium and long term goals. This planning will enable the organisation to evaluate the goals in a planned approach, and move forward in an efficient and effective manner.

### Quality in Governance

After twenty eight years WAMS has converted from a non-trading Co-operative with share capital, to a non-trading Co-operative without share capital to become a Company Limited by Guarantee. At the Annual General Meeting in November 2014 members endorsed to change the current legislation. An Information Day was held in March 2015 with similar notification placed in both the Lightning Ridge and the Walgett newspapers to ensure members were advised by personal invitation and also public announcement.

The Current Board of Directors has a range of training in Governance due to their appointment and also their membership on other committees. With the pending AGM to be held at the end of 2015, it is planned for the next Board to have formal training with the Australian Institute of Company Directors in order to equip them in the duties required of a Board Member in a Company Limited by Guarantee.

### Advocacy

A community meeting was held by the Deputy Ombudsman (Aboriginal programs) to discuss how the NSW Aboriginal Affairs project of OCHRE (Opportunity, Choice, Healing, Responsibility and Empowerment) is being delivered in Walgett and whether the plan is achieving real change. Their main focus for local consultation was to receive information from both carers/parents of the students and members of the public in regards to the operations of the local public school. Recent media attention has focussed on several issues of concern in the matters of teachers, student welfare and carers/parental involvement as well as program support supplied by local agencies for the students and the teachers. Hopefully, such meetings will provide a positive change in education, community participation and long term employment opportunities for our young people.

### Building Expansions, Maintenance and Renovations

To attract staff to live and work in Walgett, accommodation that is safe, modern and attractive must be offered as part of a salary package. WAMS purchased the premises of 25 Wee Waa Street (on the eastern side of the Chronic Diseases building) with the intent to demolish the existing residence



and construct two two-bedroom units. The property to be demolished was known to have asbestos. WAMS engaged a licensed (Aboriginal contractor) removalist for this to occur. The land was cleared this financial year in preparation for construction to occur in the latter half of 2015.

The WAMS Directors continued to lobby for an infrastructure grant to construct a purpose-built facility for Goonimoo Children's Services. Included in the design of the building is the addition of offices to accommodate visiting services in the field of health, social support, and family skills.

### **Local Partners – Local Recognition**

WAMS wish to sincerely congratulate the Dharriwaa Elders Group (DEG) for the impressive local history of families who were generous in sharing their personal stories during their time living at Dewhurst Reserve. This site has a significant local history for our community. DEG sourced funds for a project which incorporated conversations with families who were residents; accompanied with photos to share the story. This project is displayed at the community hall at Dewhurst Reserve

WAMS and Barwon Aboriginal Corporation once again combined funds to offer sponsorships for young persons selected to participate outside of local competition. This combined arrangement is an opportunity for local youth to be part of a group of their peers with the same sporting focus.

### **Healthy for Life**

A Bower Shed has been constructed adjacent to the Community Garden. Visitors to the garden have been known to sit and share a cuppa, leaving behind a donation of seeds, recycled materials, empty pots, etc. It was recognised that to stay and enjoy the garden, to sit and chat – that a structure was needed to accommodate a permanent meeting place. The bower shed is a shade that will withstand all elements of weather, wheelchair accessible and offers a natural breezeway. It is envisaged that children and their parents/carers of the children's groups, our elders, school students community groups, etc will use this area as a community gathering.

WAMS was pleased to receive a visit from the Mens Health Officer from the national body of Aboriginal Community Controlled Health Organisations (ACCHOs) known as NACCHO (National Aboriginal Community Controlled Health Organisation). He discussed with both Directors and staff how to plan a program for men's health across all disciplines of the business. One of the outcomes from the meeting was for WAMS to establish a Mens Unit for the sole purpose of establishing gender specific programs for our local men.

WAMS was fortunate to receive grant funds for portable exercise equipment which will enable staff to conduct exercise programs at locations identified by the men. The program will also offer an opportunity for the men to converse with male staff (Doctors and Aboriginal Health Workers) about matters relating to their health and well being in a non-threatening environment.

### **Visitors**

Whilst meetings are known to take time away from daily duties; at the same time having visitors in our community allows them to experience, albeit for a short period of time, country life. WAMS has created corporate packages which includes a profile of service, seasonal newsletters and pictorial reports. These packages are offered to the visitor for further reading and future reference once they depart from our town.

### **Brewarrina Aboriginal Health Service (BAHSL)**

WAMS continue to auspice BAHSL, which is capably managed by Mrs Hellen Mannix. Hellen led the contact with personnel from the Brewarrina Shire Council (BSC) to formally sign the inaugural Memorandum of Understanding (MoU) between both organisations. This arrangement allows BAHSL to provide health services on request and support BSC activities as required.



## Conclusion

I give thanks to the Board of Directors and to all the staff who have been part of WAMS during this reporting period. WAMS is moving into an era of change, as well as growth. The recent changes to become a Company limited by Guarantee will re-design the governance structure of the organisation.

The oncoming milestone during 15/16 financial year will see WAMS celebrate thirty years of service. This achievement has assisted in sustaining the economy of Walgett and surrounding areas during times of rural decline. WAMS is an expanding business each year, one of which we can all be proud.

## WILLIAM KENNEDY, CHAIRPERSON BOARD OF DIRECTORS





**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**FINANCIAL REPORT**  
**FOR THE YEAR ENDED**  
**30 JUNE 2015**

**Liability limited by a scheme approved under  
Professional Standards Legislation**



## WALGETT ABORIGINAL MEDICAL SERVICE LIMITED 78 014 990 451

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## WALGETT ABORIGINAL MEDICAL SERVICE LIMITED

78 014 990 451

### DIRECTORS' REPORT

Your Directors present their report on the company for the financial year ended 30 June 2015.

The names of the Directors in office at any time during, or since the end of the year are:

William Kennedy  
Bert Gordon  
Mary Purse  
Donald Cran  
George Fernando  
Iris Hall  
Carol Janissen  
Douglas Sharpley

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

The surplus of the company for the financial year amounted to \$982,882 after allowing for depreciation of \$458,916 and employee entitlements of \$52,628.

No significant changes in the company's state of affairs occurred during the financial year.

The principal activities of the company during the financial year were

- foster and strengthen the development of Aboriginal culture and identity
- provide an accessible medical service to Aboriginal people
- provide health promotion programs that meet the needs of Aboriginal people
- assist Aboriginal people to use existing health services effectively
- promote understanding among the members of the health system (at all levels), the general community and politicians so that adequate provision is made for the needs of Aboriginal people

No significant change in the nature of these activities occurred during the year.

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the company, the results of those operations, or the state of affairs of the company in future financial years.

Likely developments in the operations of the company and the expected results of those operations in future financial years have not been included in this report as the inclusion of such information is likely to result in unreasonable prejudice to the company.

The company's operations are not regulated by any significant environmental regulation under a law of the Commonwealth or of a state or territory.

Under the rules of the company the payment of dividends, rebates or bonuses are not permitted.

No options over issued shares or interests in the company were granted during or since the end of the financial year and there were no options outstanding at the date of this report.

No indemnities have been given or insurance premiums paid, during or since the end of the financial year, for any person who is or has been an officer or auditor of the company.




**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED  
78 014 990 451**

**DIRECTORS' REPORT**

**Auditors' Independence Declaration**

A copy of the auditors' independence declaration as required under section 307C of the Corporations Act 2001 is set out on page 3.

Signed in accordance with a resolution of the Board of Directors:

Director:   
William Kennedy

**Dated this 28th day of October 2015**



**AUDITORS' INDEPENDENCE DECLARATION  
UNDER SECTION 307C OF THE CORPORATIONS ACT 2001  
TO THE DIRECTORS OF  
WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**

We declare that, to the best of our knowledge and belief, during the year ended 30 June 2015 there have been:

- (i) no contraventions of the auditor independence requirements as set out in the Corporations Act 2001 in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

**Name of Firm:** Ryan and Rankmore  
Chartered Accountants

**Name of Partner:** \_\_\_\_\_

Kevin L Rankmore

**Address:** 1 Swift Street, Wellington NSW 2820

**Dated this 29th day of October 2015**

**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451****STATEMENT OF COMPREHENSIVE INCOME**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	Note	2015 \$	2014 \$
Revenue	2	9,356,486	9,030,033
Other income	2	102,554	23,687
		<u>9,459,040</u>	<u>9,053,720</u>
Accommodation, meals & travel		(243,896)	(283,428)
Auditors' remuneration	3	(32,500)	(28,502)
Consulting fees		(283,533)	(288,488)
Depreciation and amortisation expenses		(458,916)	(520,928)
Employee benefits expenses		(3,308,069)	(3,178,107)
Lease expenses		(232,497)	(222,492)
Other expenses		(3,916,747)	(4,061,291)
<b>Profit before income tax</b>	4	<u>982,882</u>	<u>470,484</u>
Depreciable Items		<u>334,768</u>	<u>842,548</u>
<b>Profit for the year</b>		<u>1,317,650</u>	<u>1,313,032</u>
<b>Total comprehensive income for the year</b>		<u><u>1,317,650</u></u>	<u><u>1,313,032</u></u>
Total comprehensive income attributable to members of the entity		1,317,650	1,313,032

**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451****STATEMENT OF FINANCIAL POSITION**  
**AS AT 30 JUNE 2015**

	Note	2015 \$	2014 \$
<b>ASSETS</b>			
<b>CURRENT ASSETS</b>			
Cash and cash equivalents	5	6,872,682	5,666,498
Trade and other receivables	6	322,304	352,249
<b>TOTAL CURRENT ASSETS</b>		<u>7,194,986</u>	<u>6,018,747</u>
<b>NON-CURRENT ASSETS</b>			
Property, plant and equipment	7	8,069,754	8,193,902
<b>TOTAL NON-CURRENT ASSETS</b>		<u>8,069,754</u>	<u>8,193,902</u>
<b>TOTAL ASSETS</b>		<u>15,264,740</u>	<u>14,212,649</u>
<b>LIABILITIES</b>			
<b>CURRENT LIABILITIES</b>			
Trade and Other Payables	8	1,367,025	1,632,584
Provisions	9	28,909	28,909
<b>TOTAL CURRENT LIABILITIES</b>		<u>1,395,934</u>	<u>1,661,493</u>
<b>NON-CURRENT LIABILITIES</b>			
Members Shares	10	340	340
<b>TOTAL NON-CURRENT LIABILITIES</b>		<u>340</u>	<u>340</u>
<b>TOTAL LIABILITIES</b>		<u>1,396,274</u>	<u>1,661,833</u>
<b>NET ASSETS</b>		<u>13,868,466</u>	<u>12,550,816</u>
<b>EQUITY</b>			
Retained earnings	11	13,868,466	12,550,816
<b>TOTAL EQUITY</b>		<u>13,868,466</u>	<u>12,550,816</u>



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**STATEMENT OF CHANGES IN EQUITY**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	Note	Retained earnings \$	Total \$
<b>Balance at 1 July 2013</b>		11,237,784	11,237,784
Profit attributable to equity shareholders		1,313,032	1,313,032
<b>Balance at 30 June 2014</b>		12,550,816	12,550,816
Profit attributable to equity shareholders		1,317,650	1,317,650
<b>Balance at 30 June 2015</b>		<u>13,868,466</u>	<u>13,868,466</u>



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**STATEMENT OF CASH FLOWS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

		2015	2014
		\$	\$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
Receipts from customers		8,903,880	8,774,566
Payments to suppliers and employees		(7,541,066)	(8,101,331)
Interest received		178,138	129,511
<b>Net cash provided by operating activities</b>	<b>12</b>	<u>1,540,952</u>	<u>802,746</u>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
Payments for property, plant and equipment		(334,768)	(422,245)
<b>Net cash used in investing activities</b>		<u>(334,768)</u>	<u>(422,245)</u>
Net increase in cash held		1,206,184	380,501
Cash at beginning of financial year		5,666,498	5,285,998
Cash at end of financial year	<b>5</b>	<u>6,872,682</u>	<u>5,666,499</u>



## WALGETT ABORIGINAL MEDICAL SERVICE LIMITED 78 014 990 451

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

#### 1 Statement of Significant Accounting Policies

The financial statements cover Walgett Aboriginal Medical Service Limited as an individual entity. Walgett Aboriginal Medical Service Limited is a company limited by guarantee, incorporated and domiciled in Australia.

##### **Basis of Preparation**

The financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards, Australian Accounting Interpretations, other authoritative pronouncements of the Australian Accounting Standards Board (AASB) and the Corporations Act 2001.

These financial statements and notes comply with International Financial Reporting Standards as issued by the International Accounting Standards Board.

The significant accounting policies used in the preparation and presentation of these financial statements are provided below and are consistent with prior reporting periods unless stated otherwise.

The financial statements are based on historical costs, except for the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

##### **Property, Plant and Equipment**

Classes of property, plant and equipment are measured using the cost or revaluation model as specified below.

Where the cost model is used, the asset is carried at its cost less any accumulated depreciation and any impairment losses. Costs include purchase price, other directly attributable costs and the initial estimate of the costs of dismantling and restoring the asset, where applicable.

Assets measured using the revaluation model are carried at fair value at the revaluation date less any subsequent accumulated depreciation and impairment losses. Revaluations are performed whenever there is a material movement in the value of an asset under the revaluation model.

##### **Land and buildings**

Land and buildings are measured using the cost model.

##### **Plant and equipment**

Plant and equipment are measured using the cost model.





**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

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## **Depreciation**

The depreciable amount of all property, plant and equipment, except for freehold land is depreciated on a straight line method from the date that management determine that the asset is available for use.

Assets held under a finance lease and leasehold improvements are depreciated over the shorter of the term of the lease and the assets useful life.

## **Leases**

Leases of fixed assets, where substantially all the risks and benefits incidental to the ownership of the asset (but not the legal ownership) are transferred to the company, are classified as finance leases.

## **Financial Instruments**

Financial instruments are recognised initially using trade date accounting, i.e. on the date that company becomes party to the contractual provisions of the instrument.

On initial recognition, all financial instruments are measured at fair value plus transaction costs (except for instruments measured at fair value through profit or loss where transaction costs are expensed as incurred).

## **Impairment of Non-Financial Assets**

At the end of each reporting period the company determines whether there is an evidence of an impairment indicator for non-financial assets.

Where this indicator exists and regardless for goodwill, indefinite life intangible assets and intangible assets not yet available for use, the recoverable amount of the assets is estimated.

Where assets do not operate independently of other assets, the recoverable amount of the relevant cash-generating unit (CGU) is estimated.

The recoverable amount of an asset or CGU is the higher of the fair value less costs of disposal and the value in use. Value in use is the present value of the future cash flows expected to be derived from an asset or cash-generating unit.

Where the recoverable amount is less than the carrying amount, an impairment loss is recognised in profit or loss.

Reversal indicators are considered in subsequent periods for all assets which have suffered an impairment loss, except for goodwill.



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

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## **Provisions**

Provisions are recognised when the company has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

Provisions are measured at the present value of management's best estimate of the outflow required to settle the obligation at the end of the reporting year. The discount rate used is a pre tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The increase in the provision due to the unwinding of the discount is taken to finance costs in the statement of other comprehensive income.

## **Cash and Cash Equivalents**

Cash and cash equivalents comprises cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value. Bank overdrafts also form part of cash equivalents for the purpose of the statement of cash flows and are presented within current liabilities on the statement of financial position.

## **Revenue and Other Income**

Revenue is recognised when the amount of the revenue can be measured reliably, it is probable that economic benefits associated with the transaction will flow to the entity and specific criteria relating to the type of revenue as noted below, has been satisfied.

Revenue is measured at the fair value of the consideration received or receivable and is presented net of returns, discounts and rebates.

### **Interest revenue**

Interest revenue is recognised using the effective interest rate method.

### **Rendering of services**

Revenue in relation to rendering of services is recognised depends on whether the outcome of the services can be measured reliably. If this is the case then the stage of completion of the services is used to determine the appropriate level of revenue to be recognised in the period. If the outcome cannot be reliably measured then revenue is recognised to the extent of expenses recognised that are recoverable.

All revenue is stated net of the amount of goods and services tax (GST).



## WALGETT ABORIGINAL MEDICAL SERVICE LIMITED 78 014 990 451

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2015

#### Trade and Other Payables

Trade and other payables represent the liabilities at the end of the reporting period for goods and services received by the company that remain unpaid.

Trade payables are recognised at their transaction price. Trade payables are obligations on the basis of normal credit terms.

#### Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of GST. The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the statement of financial position.

Cash flows in the statement of cash flows are included on a gross basis and the GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the taxation authority are classified as operating cash flows.

#### Comparative Amounts

Comparatives are consistent with prior years, unless otherwise stated.

Where a change in comparatives has also affected the opening retained earnings previously presented in a comparative period, an opening statement of financial position at the earliest date of the comparative period has been presented.



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
78 014 990 451

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	<b>2015</b>	<b>2014</b>
	<b>\$</b>	<b>\$</b>
<b>2 Revenue and Other Income</b>		
<b>Revenue</b>		
Sales revenue:		
Rendering of services	21,177	28,060
Other revenue:		
Carried Forward Funding	477,829	180,813
Interest received	178,138	129,511
Other revenue	8,781,896	8,715,336
	<u>9,437,863</u>	<u>9,025,660</u>
 Total revenue	<u>9,459,040</u>	<u>9,053,720</u>
 <b>Other revenue from:</b>		
Unexpended Grants - Brought Forward	477,829	180,813
Total other revenue	<u>477,829</u>	<u>180,813</u>
 <b>Interest revenue from:</b>		
Interest Received	178,138	129,511
Total interest revenue on financial assets not at fair value through profit or loss	<u>178,138</u>	<u>129,511</u>



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	2015	2014
	\$	\$
<b>Other revenue from:</b>		
Department of Health and Ageing	5,201,330	5,384,274
NSW Health Department	908,600	831,200
Dept PM & C	487,004	50,037
OATSIH Funding	-	633,940
Rural Doctors Network	407,308	330,380
Rent Received	56,752	52,863
Dividends	990	965
FW NSW ML	150,000	-
DSS	219,373	218,608
Doctors Fees	1,085,274	947,587
Western NSW LHD	34,800	34,000
OATSIH Funding Reallocation	-	83
Medical Record Fees	6,456	14,930
Recovered Expenses	102,554	23,687
Fundraising Income	542	835
Sundry Grants	74,700	167,429
Sundry Income	3,636	24,518
Insurance Recovery	3,120	-
Wage Subsidy	39,457	-
Total other revenue	<u>8,781,896</u>	<u>8,715,336</u>



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	2015	2014
	\$	\$
<b>3 Auditors' Remuneration</b>		
<b>Audit Fees</b>		
Audit Fees	850	714
Audit Fees	5,209	7,091
Audit Fees	850	714
Audit Fees	1,700	1,427
Audit Fees	1,791	1,427
Audit Fees	850	714
Audit Fees	850	714
Audit Fees	850	714
Audit Fees	850	714
Audit Fees	850	1,427
Audit Fees	1,700	1,427
Audit Fees	850	714
Audit Fees	1,700	1,427
Audit Fees	850	714
Audit Fees	850	714
Audit Fees	850	714
Audit Fees	3,400	1,427
Audit Fees	850	-
Audit Fees	3,400	2,142
Audit Fees	3,400	3,567
	<u>32,500</u>	<u>28,502</u>

**4 Profit for the year**

Profit before income tax from continuing operations includes the following specific expenses:

**Expenses**

Depreciation of property, plant and equipment	458,916	520,928
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**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	2015	2014
	\$	\$
<b>Leasing Charges</b>		
Lease - Motor Vehicle	108,082	95,117
Leasing Charges	8,262	7,899
Leasing Charges	9,945	11,411
Leasing Charges	12,376	10,714
Lease - Motor Vehicle	3,470	-
Leasing Charges	8,209	12,971
Leasing Charges	8,411	9,176
Leasing Charges	8,262	10,272
Lease - Motor Vehicle	8,298	8,623
Lease - Motor Vehicle	11,895	8,913
Leasing Charges	3,470	-
Lease - Motor Vehicle	4,152	5,502
Leasing Charges	3,834	11,985
Leasing Charges	23,094	18,277
Leasing Charges	10,737	11,632
	<u>232,497</u>	<u>222,492</u>
	<u>232,497</u>	<u>222,492</u>



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
78 014 990 451

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	<b>2015</b>	<b>2014</b>
	\$	\$
<b>5 Cash and Cash Equivalents</b>		
Cash on Hand	1,595	95
11-3563 Westpac Term Deposit (Employee Entitlements)	546,963	506,918
<b>Cash at Bank - Westpac Bank Walgett Accounts</b>		
932366 Doctors Fees Account	184,278	63,982
NAB Account	16,153	-
950417 Mobile Childrens Prog Account	69,692	67,388
940403 M/V Lease Account	117,045	55,280
11-3934 Wages Account	159,257	45,740
Cash Reserve Account	302,045	266,311
Cash Reserve Bonus Account	5,263,069	4,449,183
187288 Dept Health and Aged Care Account	96,356	102,892
187296 NSW Dept of Health Account	50,938	47,082
205191 OATSIH Capital Works	551	541
23-0047 NSW Expansion	62	61
260457 Brewarrina Aboriginal Health Service	38,617	25,286
93-0539 House Account	28,514	40,433
Westpac Visa	(2,453)	(4,694)
	<u>6,324,124</u>	<u>5,159,485</u>
	<u>6,872,682</u>	<u>5,666,498</u>
<b>Reconciliation of cash</b>		
Cash and Cash equivalents reported in the statement of cash flows are reconciled to the equivalent items in the statement of financial position as follows:		
Cash and cash equivalents	<u>6,872,682</u>	<u>5,666,498</u>
	<u>6,872,682</u>	<u>5,666,498</u>
<b>6 Trade and Other Receivables</b>		
<b>Current</b>		
Trade Debtors	210,588	313,050
Less: Provision for Doubtful Debts	(10,000)	(10,000)
	<u>200,588</u>	<u>303,050</u>
GST Payable	116,366	45,499
Rental Bond	5,350	3,700
	<u>322,304</u>	<u>352,249</u>
	<u>322,304</u>	<u>352,249</u>

*Health is Life is Health*





**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	2015	2014
	\$	\$
<p>The company does not hold any financial assets with terms have been renegotiated, but which would otherwise be past due or impaired.</p>		
<p>The other classes of receivables do not contain impaired assets.</p>		
<p>The carrying value of trade receivables is considered a reasonable approximation of fair value due to the short term nature of the balances.</p>		
<b>7</b>		
<b>Property, Plant and Equipment</b>		
<b>BUILDINGS</b>		
<b>Buildings at:</b>		
Land & Buildings At Cost	9,667,078	9,410,452
Less accumulated depreciation	<u>(2,376,174)</u>	<u>(2,133,512)</u>
<b>Total Buildings</b>	<u>7,290,904</u>	<u>7,276,940</u>
<b>PLANT AND EQUIPMENT</b>		
<b>Plant and Equipment:</b>		
At cost	3,003,741	2,925,599
Accumulated depreciation	<u>(2,224,891)</u>	<u>(2,008,637)</u>
<b>Total Plant and Equipment</b>	<u>778,850</u>	<u>916,962</u>
<b>Total Property, Plant and Equipment</b>	<u>8,069,754</u>	<u>8,193,902</u>



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	2015	2014	
	\$	\$	
<b>Movements in Carrying Amounts of Property, Plant and Equipment</b>			
Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year.			
	Land & Buildings	Motor Vehicles	Plant and Equipment
	\$	\$	\$
Balance at 1 July 2013	7,204,795	71,158	1,016,633
Additions	313,348	18,582	90,314
Depreciation expense	(241,203)	(18,634)	(261,091)
Balance at 30 June 2014	<u>7,276,940</u>	<u>71,106</u>	<u>845,856</u>
Additions	256,626	-	78,142
Depreciation expense	(242,662)	(9,805)	(206,449)
Carrying amount at 30 June 2015	<u><u>7,290,904</u></u>	<u><u>61,301</u></u>	<u><u>717,549</u></u>

## 8 Trade and Other Payables

### Current

Trade Creditors & Accruals	521,126	520,405
Unexpended Project Grants	158,921	477,829
Employee Entitlements	686,978	634,350
	<u>1,367,025</u>	<u>1,632,584</u>

## 9 Provisions

Provision for Residual Value Leased Vehicles	28,909	28,909
<b>Total provisions</b>	<u>28,909</u>	<u>28,909</u>

### Analysis of Total Provisions

Current	28,909	28,909
	<u>28,909</u>	<u>28,909</u>



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	<b>2015</b>	<b>2014</b>
	<b>\$</b>	<b>\$</b>
<b>10 Borrowings</b>		
<b>Current</b>		
<b>Cash at Bank - Westpac Bank Walgett Accounts</b>		
Westpac Visa	2,453	4,694
Total current borrowings	2,453	4,694
<b>Non-Current</b>		
Members Shares	340	340
Total borrowings	6 2,793 6	5,034
<b>11 Retained Earnings</b>		
Retained earnings at the beginning of the financial year	12,550,816	11,237,784
Net profit attributable to members of the company	1,317,650	1,313,032
Retained earnings at the end of the financial year	13,868,466	12,550,816
<b>12 Cash Flow Information</b>		
<b>Reconciliation of Cash Flow from Operations with Profit after Income Tax</b>		
Profit after income tax	1,317,650	1,313,032
<b>Non-cash flows in profit</b>		
Depreciation	458,916	520,928
<b>Changes in assets and liabilities, net of the effects of purchase and disposals of subsidiaries</b>		
(Increase) Decrease in receivables	100,811	(144,482)
Increase (Decrease) in trade creditors	721	(941,354)
Increase (Decrease) in PAYG withholding payable	-	(55,455)
Increase (Decrease) in GST payable	(70,866)	145,652
Increase (Decrease) in unexpended project grants	(318,908)	(123,287)
Increase (Decrease) in accrued leave provision	52,628	87,710
	1,540,952	802,744



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	2015	2014
	\$	\$
<b>13 Company Details</b>		
Walgett Aboriginal Medical Service Limited		
The principal place of business is:		
37 Pitt Street, Walgett NSW 2832		



## WALGETT ABORIGINAL MEDICAL SERVICE LIMITED 78 014 990 451


### DIRECTORS' DECLARATION

The directors of the company declare that:

1. The financial statements and notes, as set out on pages 1 to 20, for the year ended 30 June 2015 are in accordance with the Corporations Act 2001 and:
  - (a) comply with Accounting Standards, which, as stated in accounting policy Note 1 to the financial statements, constitutes explicit and unreserved compliance with International Financial Reporting Standards (IFRS); and
  - (b) give a true and fair view of the financial position and performance of the company.
2. In the directors' opinion, there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.

Director:

  
\_\_\_\_\_  
William Kennedy

Dated this 28th day of October 2015



## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WALGETT ABORIGINAL MEDICAL SERVICE LIMITED 78 014 990 451

### Report on the Financial Report

We have audited the accompanying financial report of Walgett Aboriginal Medical Service Limited which comprises the statement of financial position as at 30 June 2015 and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the directors' declaration.

### Directors' Responsibility for the Financial Report

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001 and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error. In Note 1, the directors also state, in accordance with Accounting Standard AASB 101: Presentation of Financial Statements, that the financial statements comply with International Financial Reporting Standards (IFRS).

### Auditors' Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditors consider internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Independence

In conducting our audit, we have complied with the independence requirements of the Corporations Act 2001. We confirm that the independence declaration required by the Corporations Act 2001, which has been given to the directors of the company, would be in the same terms if given to the directors as at the time of this auditor's report.



**INDEPENDENT AUDITOR'S REPORT  
TO THE MEMBERS OF WALGETT ABORIGINAL MEDICAL SERVICE LIMITED  
78 014 990 451**

**Auditors' Opinion**

In our opinion:

- (a) the financial report of Walgett Aboriginal Medical Service Limited is in accordance with the Corporations Act 2001, including:
  - (i) giving a true and fair view of the company's financial position as at 30 June 2015 and of its performance for the year ended on that date; and
  - (ii) complying with Australian Accounting Standards and the Corporations Regulations 2001; and
- (b) The financial report also complies with International Financial Reporting Standards as disclosed in Note 1.

**Name of Firm:** Ryan and Rankmore  
Chartered Accountants

**Name of Partner:** \_\_\_\_\_  
Kevin L Rankmore

**Address:** 1 Swift Street, Wellington NSW 2820

**Dated this 29th day of October 2015**



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**PROFIT AND LOSS STATEMENT**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	2015	2014
	\$	\$
<b>INCOME</b>		
Unexpended Grants - Brought Forward	477,829	180,813
Interest Received	178,138	129,511
Department of Health and Ageing	5,201,330	5,384,274
NSW Health Department	908,600	831,200
Dept PM & C	487,004	50,037
OATSIH Funding	-	633,940
Rural Doctors Network	407,308	330,380
Rent Received	56,752	52,863
Dividends	990	965
FW NSW ML	150,000	-
DSS	219,373	218,608
Doctors Fees	1,085,274	947,587
Western NSW LHD	34,800	34,000
OATSIH Funding Reallocation	-	83
Medical Record Fees	6,456	14,930
Recovered Expenses	102,554	23,687
Dental Fees Received	21,177	28,060
Fundraising Income	542	835
Sundry Grants	74,700	167,429
Sundry Income	3,636	24,518
Insurance Recovery	3,120	-
Wage Subsidy	39,457	-
	<u>9,459,040</u>	<u>9,053,720</u>





**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**PROFIT AND LOSS STATEMENT**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	2015	2014
	\$	\$
<b>EXPENSES</b>		
Accommodation/Meals and Travel	243,896	283,428
30 Year Promotions	1,000	-
Audit Fees	32,500	28,502
Bank Charges	2,145	2,439
Administration & Accounting	273,865	311,057
Catering/In House Events	1,498	-
Cleaning and Refuse Removal	25,582	31,651
Computer Costs	107,091	89,647
Consulting Fees	283,533	288,488
Consumables - Toys, Aids etc	8,734	7,338
Communicare Annual Fees	45,452	2,805
Dental Specialist Work	17,919	35,952
Dental Supplies and Equipment	35,047	34,672
Depreciation	458,916	520,928
Donations	3,774	1,491
Equipment - Small	33,583	30,792
Education Materials	364	1,681
Electricity	169,610	124,656
Funeral Donations and Wreaths	8,430	7,021
Fuel & Lubricants	74,816	88,805
Capital Purchases - Buildings, Office Furniture & Equipment	334,768	379,840
Funding Amounts Recalled	9,748	165,944
Hire of Venue and Equipment	3,024	3,481
Insurance	64,102	59,002
Insurance/Workers Comp	44,770	30,799
Leasing Charges	232,497	222,492
Legal Costs	47,071	7,983
Licences & Permits	55,147	53,026
Locum Services	997,642	718,457
Medical Equipment and Supplies	45,686	51,232
Motor Vehicle Expenses	77,760	71,124
Office Supplies	20,461	19,395
Promotions and Advertising	48,652	46,044
Pest Control	7,553	8,145
Postage	5,691	11,239
Program Costs	99,256	61,261
Printing & Stationery	33,271	38,028
Provision for Accrued Leave	50,000	87,710



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**PROFIT AND LOSS STATEMENT**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	2015	2014
	\$	\$
One-Off Funding Expenses	29,890	-
Rates	51,001	54,352
Rent	62,034	57,093
Retention Expenses	5,119	9,896
Repairs & Maintenance - Buildings	68,022	68,303
Repairs & Maintenance - Equipment	28,348	13,536
Security	21,206	14,930
Specialists	363,903	325,005
Specialist & Contract Services	-	38,428
Staff Amenities	4,947	8,086
Staff Farewells and Gifts	785	-
Staff Recruitment	29,197	51,816
Staff Training and Registration Costs	41,404	45,150
Subscriptions	26,821	29,582
Superannuation	278,752	280,823
Telephone & ISDN	118,336	133,614
Uniforms	10,001	8,754
Salaries and Wages Reimbursed	170,654	166,772
Salaries and Wages	2,982,966	2,844,048
Salary Reimbursements	-	28,664
Unexpended Grant 2014 - Adjustment	16,368	-
Unexpended Grants - Carried Forward	158,922	477,829
	<u>8,476,158</u>	<u>8,583,236</u>
<b>Profit before income tax</b>	<u><u>982,882</u></u>	<u><u>470,484</u></u>



**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED**  
**78 014 990 451**

**PROFIT AND LOSS STATEMENT**  
**FOR THE YEAR ENDED 30 JUNE 2015**

	2015	2014
	\$	\$
<b>Profit after capital items</b>	982,882	470,484
Capital items purchased	<u>(334,768)</u>	<u>(842,548)</u>
<b>Profit before capital items</b>	1,317,650	1,313,032
Retained earnings at the beginning of the financial year	<u>12,550,816</u>	<u>11,237,784</u>
<b>Total available for appropriation</b>	<u>13,868,466</u>	<u>12,550,816</u>
<b>Retained earnings at the end of the financial year</b>	<u><u>13,868,466</u></u>	<u><u>12,550,816</u></u>



## FINANCE REPORT JULY 2014 TO JUNE 2015

### Introduction

The Finance Office primary duty is to maintain the financial records and financial reporting to the funding bodies for the organisation.

To this end I would like to formally recognise the following organisations for their on-going support – The Australian Government Department of Health, The Australian Government Department of the Prime Minister and cabinet, The NSW Ministry of Health, The Australian Government Department of Social Services, The Western Local Health District and the NSW Rural Doctors Network.

### Staffing

Current personnel:

- |                   |  |
|-------------------|--|
| • Andrew Denison  | Finance Officer                          |
| • Bill Lorimer    | Assistant Finance Officer                |
| • Naomi Barrett   | Team Leader – Finance and Administration |
| • Erin McGrath    | Finance Assistant                        |
| • Deborah Walford | Finance/Admin. Assistant                 |
| • Jo Smith        | Medicare Officer                         |

### Summary

Financially WAMS finished the year with a surplus of \$982,882 on a total grants and other income of nearly \$9.5 million. We were able to maintain the high standards of financial accountability that has provided once again a problem free audit result with no difficulties identified by the auditor.

Funds generated from Medicare revenues were used to cover general running costs not funded by program funding, the on-going maintenance of our buildings and grounds as well as other community projects undertaken by WAMS.

The Directors note that following an independent audit, there were no significant changes in the state of affairs of the Co-Operative, and that it continued to provide medical services to all people in accordance with its objectives.

It also notes that no Director had any interest in any contract or proposed contract that was approved during the year.

### Additional Finance Office Duties

- The upkeep and booking of WAMS accommodation
- Arranging all travel, including the twice monthly charter service
- Maintaining the security system
- Recording events and special occasions through pictorials
- Catering for meetings
- Meet and greet of visitors at the front door
- Managing WAMS room hire bookings, as well as setting up and cleaning after meetings
- Maximising the proper and correct Medicare accruals for the organisation
- And the numerous other duties that help keep WAMS running

### Vehicle Management

WAMS was once again ably assisted by Handsaker Ford with the changeover of vehicles at the conclusion of their lease, the on-going maintenance and repairs when needed as well as assistance with model selection to maximise trade values. I would also like to recognise the support of Mr Robert Handsaker with regards his time and advice as to lease terms and management of the WAMS vehicle fleet in general.



During the year all new leases were taken out with Westpac Equipment Finance. This has proved to be quite beneficial for WAMS as we have been able to negotiate with Westpac very favourable leasing rates.

WAMS would like to acknowledge the very real efforts and hard work that our Transport Officers Mr Philip Dowse and Mr Richard Sharpley put into the management and servicing of our fleet.

## Vehicle Change-Overs

Replacements during the year:

AMS 011	AMS 012	AMS 013	AMS 014	AMS 021
AMS 023	AMS 025	AMS 034	AMS 035	AMS 036

## Conclusion

I would like to recognise and thank the WAMS Directors for their confidence and direction given to the Finance team over the last twelve months

In closing, I would like to extend my sincere appreciation to the great team we have within the finance office. They have capably maintained the payroll, accounting, administration and general affairs of the finance office and keep it all working, at times under great duress, but always to a very high standard.

**ANDREW DENISON**  
**FINANCE OFFICER**





## LABOUR FORCE – ENDING JUNE 2015

Barrett	Naomi	Finance Admin
Beach	Eli	Exercise Physio
Belen	Maree	RN
Bennett	Nicole	Bre Reception
Boney	Chris	Bre Groundsman
Boney	Lynette	Bre Cleaner
Byers	Sophia	Gardener
Cebola	Vivienne	GP
Chavda	Parul	Finance Admin
Corby	Christine	CEO
Cran	Katherine	Transport
Dennis	Patrick	Cleaner
Doolan	Felicity	Cleaner
Doolan	Jennina	Cleaner
Doolan	Karen	Cleaner
Dowse	Phillip	AHW
Dowse	Sarah	Dental
Eddy	Susan	Bre RN
Fatima	Tayaba	GP
Fazeldeen	Dorothy	Bre Cleaner
Ferguson	Retta	Bre AHW
Fernando	Kristy	Cleaner
Fernando	Rosalyn	AHW
Gaiter	Lillian	RN
George	Jis	Dental
Gilmore	Kylie	Manager
Gordon	Julie	AHW
Gordon	Samantha	Cleaner
Graves	Danielle	Exercise Physio/Dietitian
Hardwick	Lynette	Child Care
Hegarty	Bernadette	Bre RN
Hill	Stephen	Dentist
Hunt	Jennifer	AHW
Ineke	Elizabeth	Midwife
Jackman	Kendall	RN
Jenkins	Susanne	AHW



Kavooru	Suman	Dentist
Kennedy	Gail	Dental
Kennedy	Kerry	Cleaner
Kennedy	Nicole	Dental
Kennedy	Susan	Reception
Kimmorley	Caiti	RN
Lane	Ricco	AHW
Lee	Jacqui	RN
Leslie	Leigh	DCEO
Magann-Jones	Penny	Finance Admin
Mannix	Hellen	Bre Manager
Mannix	Patricia	Bre Cleaner
McGrath	Erin	Finance
Moore	Stephanie	RN
Murphy	Clifford	Groundsman
Morgan	Donald	Transport
Murray	Jill	Manager
Murray	Victor	Groundsman
Nagy	Jodi	AHW
Nixon	Deanne	Bre EEN
Pascoe	Annette	Child Care
Poots	Paula	RN
Prochazka	Michael	Dentist
Raouf	Ahmed	Dentist
Richards	Brent	Cleaner
Richards	Shirin	RN
Richardson	Jessie	Manager
Rowe	Kelly	Transport
Rummery	Lynda	Executive Support
Rutene	Reginald	D&A
Rutterman	Karen	AHW
Sands	Ernest	Groundsman
Sands	Jessica	Cleaner
Sands	Mary	Reception
Sharpley	Nicole	Dental
Sharpley	Richard	Transport
Shields	Katie	Child Care
Silversides	Sharon	Finance Admin
Simpson	Trevor	AHW
Singh	Cherin	EEN
Skuthorpe	Michaela	Bre AWH
Skuthorpe	Whitney	AHW
Smith	Narelle	Medicare
Thurston	Donna	Admin
Thurston	Kayla	Dental



Turner	Lynne	Dental
Walford	Alyssa	Dental
Walford	Chloe	Child Care
Walford	Deborah	Finance Admin
Walford	Marissa	Cleaner
Walford	Noel	Cleaner
Wood	Fay	AHW
Wooldridge	Gary	Pilliga AHW
Wright	Coral	Child Care

Contractual Personnel:

Diana Dalley	Governance and Quality; BMUSC Healthy for Life
Andrew Denison	Finance Officer
Karin Jodlowski-Tan	GP Consultant
Martin Jodlowski-Tan	Chief Medical Officer
Sandra Meihubers	Dentist

Visiting Personnel:

Cardiologist	Kanishka Kamaladasa
Counsellor	Lisa Burns – Judy Scolari-Gibson – William Grech – Carla Dale
Dermatologist	Ian McCrossin – David Cook
Diabetic Educator	Zoe Rose
Gynaecologist / Obstetrician	Keerthi Perera - Miguel Marquez
Podiatrist	Luke Buchtman – Amy Buchtman
Audiometrist	Gordon Rutter
Respiratory Physician	Chris Clarke
Doctors	Salman Ahmed - George Ekladius (Marcus) - Kath Keenan Mark Young
	Frances Poliniak – Glenn Singleman – Christina Lapat
	Manori Malawaraarachchi
Dentists	Paul Stockham – Peter Harris – Bill Diebert - Richard Michniewicz Roberto Aureli - Marc Sandler -





## CHIEF EXECUTIVE OFFICER'S REPORT JULY 2014 TO JUNE 2015

### Introduction

Currently WAMS is one of the largest organisations in Walgett and is seen as an important agency for people living in Walgett and surrounding areas. With over one hundred (100) employees, WAMS is one of the largest employers within the Walgett region.

The many positive stories of our community and of the north-west do not 'fit the bill' of news that sells. Secondly, the ongoing drought has resulted in a limited number of labour-related jobs available. Walgett has experienced many months of negative press over the High School. Such publicity has resulted in the departure of residents, business personnel and also the loss of those who had considered establishing themselves both professionally and personally in our town.

Our community also experiences another year (six years in December 2015) without the provision of a commercial air service from Walgett to Dubbo. WAMS still offer an ongoing arrangement with a light aircraft organisation in Dubbo to supply a fortnightly charter which allows visiting specialists and allied health staff to fly into Walgett and provide specialist health care services.

The arrangement demonstrates WAMS' ability to negotiate positive health outcomes for people living in Walgett and beyond to deliver sustainable and measurable improvements to health care under challenging circumstances.

During the later part of this calendar year the reduction of aerial services via the contract offered from RFDS to NSW Health has affected the access by visiting personnel to the region. Whilst some short-term relief was offered until December 2015, the future is unclear.

### Winds of Change (once more)

The federal government's announcement in regards to the formation of Primary Health Networks (PHN) and its impact on ACCHO's is yet to be confirmed. This Network is a government entity which will supply health services of a primary and secondary level of care. ACCHOs will align themselves to work in tandem to complement services and avoid duplication. It is anticipated that with genuine consultation and planning together this will be achieved

Additionally, a local meeting was held to discuss the funding changes for both the Commonwealth programs of Drug and Alcohol, Mental Health and Early Childhood services. WAMS submitted for the continued funding of programs across BAHSL and WAMS without changes from the original activity. The news received before the end of the 2014 calendar year was not what we had hoped.

The Commonwealth Government has advised that they do not require an additional reporting document, 'Quality Work Plan', for the coming financial year. Senior personnel have attended meetings along with other ACCHO's services to network and share ideas on what is the most suitable plan of activity that complements the daily operations of our services. It is fortunate that both Brewarrina and Walgett are accredited which has allowed them an advantage in having standards.

### Quality

WAMS staff are preparing for their next accreditation review (the sixth time in the 15/16 period) being eighteen consecutive years. Such consistency has allowed our organisation to be placed in good stead for confirming our ability to sustain the business and also an opportunity to plan for future growth.

### Quality in Operation

In late September 2013, WAMS formally lodged a bid in partnership with three other ACCHOS in the area to NSW Health for the supply of GP services across five of the six designated sites. WAMS believed that their business was well-suited to accommodate both the provision of GP Clinical services as well as roster VMO services to clients of the Hospital and those presenting at the



Emergency Departments. During this financial year, we were placed on the 'short list'. Further advice was received to confirm that WAMS were not successful in their application. Negotiations have commenced with the successful tender to contract Doctors to supply GP services across several of the sites.

The next stage of the review of the local provision of Mental Health and Drug and Alcohol Services was completed at the end of this reporting period. WAMS have established a committee to consolidate both of their programs to create referral pathways both within the organisation as well as pathways to external services.

## Quality in Culture

WAMS increased the profile of their cultural identity by installing a replica of the local 'snake puzzle'. The display is enclosed in perspex and hung from rails attached to the interior walls of the Chronic Diseases building. Titled 'Our Journey', it is a summary of local history and significant events in Walgett and neighboring communities. The original floor puzzle continues to be used as a cultural and historical teaching aid for several agencies including the local Police, Shire Council personnel and teaching staff.

Walgett Shire Council conducted 'Welcome to the Community' meetings at Collarenebri, Lightning Ridge and Walgett. Staff offered printed materials on the programs they conduct and also the communities they serve.

WAMS is formalizing a cultural awareness and training program to be implemented for all disciplines of personnel and are working with the AHMRC to utilise the draft training modules as presented at the Registrar Training program.

## Collegiate Working Arrangements

WAMS continue to renew Memorandums of Understandings (MoU's), Partnerships and Service Level Agreements (SLA's) as well as negotiate new partners in regards to service delivery for the business.

The CEO of the Royal Far West (RFW) formally confirmed allegiance to work in partnership with our business by the signing of a formal Memorandum of Understanding in November. WAMS is extremely grateful for the support offered on a variety of WAMS businesses as well as youth health and social development programs.

Similarly, another lead health agency in enhancing our Primary Health Care programs is Family Planning of NSW. WAMS is involved in several projects with this agency; - Mens and Boys program, Women's and Girls program, professional development for staff, Cervical Screening Project and Reproductive Health project.

The annual schedule of Medical students from the University of Western Sydney is a constant support to all disciplines of our business. They are an additional pair of hands in the clinic, chronic diseases and program teams as well as attending WAMS-led programs and also community events at Walgett and surrounding communities.

The generosity of personnel working with Indigenous Community Volunteers has assisted WAMS in moving forward on several of their internal projects, e.g. Succession Planning, data improvement and offering ideas for activities planned for the thirty years celebrations. WAMS is extremely grateful for their kind support, knowledge shared and return visits to our community

I am fortunate to retain the membership of several Boards and Committees;

- (NSW) Aboriginal Health and Medical Research Council
- Bila Muuji Aboriginal Health Service Incorporated
- Walgett Gamilaraay Aboriginal Community Working Party
- Walgett School Reference Group



At the end of this financial year the NSW Health Minister Skinner ceased both the Health Ministers Advisory Committee and also the NSW Kids and Families Committee. I was grateful to form convivial relationship that has enabled our rural communities to be visible in a variety of health related discussions. I am pleased to accept membership of the re-designed Advisory Committee for NSW Kids.

Additionally, all Medicare Locals across the nation ceased operations and were re-established as Primary Health Networks. My membership on the Far West Medicare Local ceased June 2015.

At a local level, persons from several agencies are committed to retaining the operations of the Walgett Gamilaraay Aboriginal Community Working Party (WGACWP). The meetings are held based on responding to social issues of Walgett, addressing matters of concern, greeting visitors to the community and offering the opportunity to brief them on important issues raised by members of our community.

Representatives attend the Murdi Paaki Regional Assembly meetings (MPRA) to ensure they can contribute discussion to the regional forum and convey the message from Walgett; and also return with resources, meeting notes, formal presentations of individuals and agencies who are wanting to either consult, support and formalise an engagement between both parties that has a positive outcome for the region or for particular communities.

## **(NSW) Aboriginal Health and Medical Research Council (AHMRC)**

The AH&MRC continues its advocacy, policy development and advisory roles to state and federal governments, and support Aboriginal communities more broadly through key strategic membership of the National Aboriginal Community Controlled Health Organisation (NACCHO), the NSW Coalition of Aboriginal Peak Organisations (CAPO) and in formal partnerships with the NSW and Australian Governments to improve Aboriginal health.

As elected representatives of the Aboriginal community, the AHMRC create a strong and unified voice to advocate for issues on behalf of the member ACCHOs across New South Wales. I would like to acknowledge the invaluable contribution of the fellow Board of Directors for their dedicated commitment throughout the year. The AHMRC staff are a cohesive team who are wonderful ambassadors for both the business and for their individual roles; for which I extend my sincere appreciation

Reduced funding and government changes, both at a Commonwealth and State level, in the way of doing business has affected some of the members in regards to staff loss, service changes and inability to plan for the future. The development of the NSW Aboriginal Community Controlled Health Services Aboriginal Recruitment and Retention Strategy provides a guide to assist in employing local Aboriginal people, identifying traineeship opportunities, developing mentoring guidelines, and utilising community and high school pre-employment Health Career Days.

The AGM and members conference offered an opportunity to member services to learn of the impact of external changes around health, discuss options to sustain their business and plan for any 'stormy weather' in the future. The message of 'Continuing Quality Improvement' will be seen as inclusive across all corporate responsibilities as well as businesses of the members.

At the 2015 Aboriginal Health College Graduation Ceremony both the AHMRC CEO and I attended with several dignitaries including the College's Patron, the Honourable Dame Marie Bashir, AD CVO. The AHMRC is extremely proud that students selected the College to enrol in tertiary studies. This event is a significant milestone to be celebrated for each student, their families and their friends.

In the first half of the coming financial year, the AHMRC will be celebrating thirty years of services. There will be a number of projects to create a record and archive of the activities of the AH&MRC, member, staff and supporters. It is also a time to reflect and strengthen the importance in the delivery of primary health care services. The growth of the sector over this period reflects the resilience, commitment and determination shown by our local Aboriginal community people, ACCHSs staff, boards, partners and supporters.



## **Bila Muuji**

The members of Bila Muuji meet every second month either in Dubbo or Sydney. The Chief Executive Officers (CEO's) from Aboriginal Community Controlled Health Organisations (ACCHOs) from Balranald, Bourke, Brewarrina, Coonamble, Dareton, Dubbo, Forbes, Orange, Walgett, Wellington and also the Orana Haven Rehabilitation Centre make up the membership.

Mr Jamie Newman, (CEO of Orange Aboriginal Medical Service) returned as Chairperson at the Annual General meeting held in December 2014. Executive members are Vice-Chairperson, Tim Horan, Treasurer, Darren Ah-See and Secretary, Hellen Mannix. The members pay annual fees which contribute towards executive support, as well as the costs associated with meeting venue hire and refreshments.

Personnel from government and non government agencies are invited to attend these meetings with the intent to forge working relationships, offer services and linkages to enhance service delivery to clients of the members' services or providing collegiate and professional development to staff.

### *Linkages and Partners*

Partners, (support from other like-minded agencies) are welcomed associates by the members. Ms Jenni Floyd, Area Program Manager for Oral Health, Western NSW Local Health District, is a valued partner in the collegiate support offered to dental personnel across all areas.

Equally, Dr Sandra Meihubers is an integral link for the members with her years of experience and association with ACCHOs across the nation. Dr Meihubers advocates from a local through to the commonwealth level on oral health business, health promotion to the schools, sourcing dentists and implementing innovative ideas

### *Regional Programs*

- **Oral Health**  
WAMS continues to work with the other Bila Muuji member organisations to participate in the Oral Health Promotion Partnership with the Western NSW Local Health District, and the Memorandum of Understanding with Charles Sturt University. Mr Suman Kavooru holds the role of the Bila Muuji Regional Oral Health Promotion Coordinator. He mentors dental staff, provides health promotion and programs across the region
- **Smoking Cessation**  
This program enables the members to access health promotion programs, information on counselling services, peer support and professional development.

Funding is disseminated across all member services for the following:

- **Information and Technology Officer**  
Darren Marcus who replaced Craig Hocking, rosters visits to the member services to conduct customised professional development and training. He has links with AHMRC personnel employed in I.T. to ensure data services are reflective of funding guidelines for both the commonwealth and state programs.
- **GP Registrar program**  
Dr Rick Aitken provides professional support to Registrars based at ACCHOs as well as supporting them in their placement across our large rural centres and small country hamlets.

## **Community Events/Health Promotion Programs**

WAMS conduct annual Health Checks across all age ranges; 0 to 4years, 5 to 12 years, secondary students, men's checks, women's checks, elders (separate men's and women's). Such targeted screening allows practitioners to provide a top to toe health check by specialists in the areas of hearing, vision, respiratory, dermatology, sexual and reproductive health and cardiology. Clients who have chronic disease or who are recipients of child and maternal health care are encouraged to access the produce from the Community Garden.



Many rural and remote communities are not fluoridated. Walgett Shire Council (WSC) is one of them. While WAMS recognise it is up to local Shires to implement fluoridisation programs, WSC have been reluctant to do this despite WAMS advice that dental caries are a major health issue among Aboriginal children and young people which leads to a range of chronic diseases as they grow older. Evidence from the WAMS Annual Health Checks strongly supports this statement.

The very famous local CAFÉ 64, a program of NOVA employment, working with people who have disabilities, launched their Art Gallery. The launch was in memory of a local gentleman, the main advocate for this café to be established in Walgett. The Gallery includes art work, craft pieces and traditional items for sale.

Staff attend a range of local meetings on behalf of WAMS to share knowledge, offer advocacy, support and form collegiate relationships as listed below:

Local Health Advisory Council meetings	Walgett Gamilaraay Aboriginal Community Working Party	State Management Committee meetings	Local High and Primary Schools
St Josephs Primary School	AH&MRC Directors and annual members	Police meeting	AHMRC College training
Walgett Show	Bila Muuji members	Local DV meetings	Local CDAT meetings

Regular advertising, both electronically and by audio allows WAMS to announce messages and reminders to our target clientele. Our local paper is very supportive of what WAMS is trying to achieve, writing news stories and articles on events we have conducted. WAMS continues their radio sponsorship of 2WEB at Bourke and is looking to create their own face book and twitter sites in the first half of the next financial year.

WAMS proudly produce Pictorial reports, seasonal newsletters and Profiles of Service (as displayed on the web site) to document the activities conducted and attended by our staff as evidence of WAMS involvement in the community.

The local IGA re-opened in November 2014 after being destroyed by fire the previous year. A temporary site had been acquired at the Hall of the local Public School but selection was limited.

Children's Day	Santa's Cave XMAS Raffle	Meals on Wheels	Walgett Show	ANZAC Day	Family Day	Harmony Day
Seniors Week	'RECOGNISE' meetings	WOW Awards	YAMBA	Youth Week	Breakfast Club	Memory Van
NAIDOC Week celebrations	Health Checks at the High School	Women's Health Checks	Children's Health Checks	Men's Health Checks	International Women's Day	Royal Institute for Deaf and Blind Children

## Staff – Recruitment

Difficulties experienced in local permanent recruitment to our area means that long term vacancies may compromise State and Commonwealth funding arrangements. In order to alleviate this issue, WAMS flies some staff to Walgett on a regular basis.

The constant legal and industrial obligations experienced in operations of WAMS require both access to legal counsel, a WH&S Officer and a HR Officer. In order to minimise risk to the business WAMS defer to a Solicitor for sensitive matters outside the realms of generic industrial advice. Unfortunately, we have not been successful in sourcing funds to establish the latter two positions.

During the latter part of 2014, WAMS developed a local recruitment strategy with staff from the AHMRC. The purpose of a local strategy is to develop 'growing our own' staff in a professional and local capacity whilst providing them with the training to undertake a range of entry level positions.



WAMS continue to advertise for casual staff across many disciplines of the business – whether it be providing patient transport, assisting in the dental and reception clinics or working in both the cleaning and gardening teams. Such casual personnel are essential to replace those staff who have other work commitments or taking leave.

## Staff – Recognition

Mr Phillip Dowse, Senior Aboriginal Health Worker and also very competent Dispensary Assistant, celebrated fifteen years of employment. Phillip has led the way in ensuring clients receive their medication; attend appointments both locally and away from Walgett. His all-round knowledge and camaraderie is combined with humor and good-will. A ‘Manly’ supporter and true gentleman.

## Staff - Departures

Local identities and long serving staff members moved away from Walgett’s levee banks to work in ACCHO’s on the coast. David Kennedy and Trevor Simpson both moved to the central coast. Suzi Kennedy and her family have settled in the Illawarra region. Additionally, Annette Pascoe ceased her work with Goonimoo at the end of the financial year. Until such time the position is filled, Executive Support Officer, Mrs Lyn Rummery is the primary contact for service delivery of the Children’s Services.

## Staff – Students

WAMS and members of the University of Western Sydney (UWS) formalise an annual calendar of students working across several disciplines of the organisation including Chronic Disease, Clinic, Community Visits, Dental, Health Checks, Midwifery, etc. The projects that the students designed are based on recommendations of WAMS staff. The WAMS GP Consultant and CEO critique that document to reflect the philosophy of an ACCHO operation. Once the project is completed, the students provide an in-service to staff prior to their departure.

## Training (and Fun)

Professional development, refresher training and staff in-services are annually scheduled. WAMS encourages agencies who have expertise in specific areas of health care (e.g. midwifery, sexual health, child protection, chronic diseases, dental care, infection control) to travel to Walgett and provide such training to staff.

During this period, WAMS closed for three days to arrange all staff to attend professional development which included cultural awareness and cultural diversity, WH&S, drug and alcohol, management of dangerous goods and chemicals, self empowerment, mandatory reporting. The local HSM was offered time to present and discuss the design of the relocation of the Emergency department. A Fun Day was held on the fourth day. Staff were placed in teams and competed in novelty games, brain teasers with the finale a very humorous challenge of musical chairs.

The College offers a flexible learning environment aside from students attending on-site. Individual support and group teachings off-site are an attractive arrangement for staff who have both professional and personal commitments at their place of residence.

Some staff have enrolled in courses offered by the Aboriginal Health College (the RTO of the (NSW) AHMRC) including;

- Management - Statement of Attainment
- Certificate IV in Training and Assessment
- Certificate IV in Alcohol and Other Drugs and Certificate IV in Mental Health



## Closing Comments

I acknowledge the governance role of the WAMS Directors; to ensure WAMS meets its constitutional and legislative obligations. My sincere thanks are extended to the collegiate support that I receive from staff. They work together for the health and social well-being of their clients, families and the overall community of Walgett.

It is with extreme excitement that our community has an opportunity to celebrate a significant milestone of WAMS. The business that was once seen as a 'cottage-style' service now has a corporate footprint. Plans for a thirty year celebration are underway which will involve exhibitions, showcasing WAMS business, children's events, health and nutrition, a community day as well as a celebratory ball. With this anticipation, I am confident that WAMS will celebrate this momentous occasion with the same collaboration, dedication and energy that it delivers its businesses.

**CHRISTINE CORBY, OAM**  
**CHIEF EXECUTIVE OFFICER**





## DEPUTY CHIEF EXECUTIVE OFFICER'S REPORT JULY 2014 TO JUNE 2015

### Introduction

The time has come once again to reflect on the past year, to acknowledge the progress we have made in the service delivery to our clients, and to recognise the efforts of our staff and Board of Directors. We all know it takes each and every one of us to make a difference and to improve and maintain the continuity of our services to our clients.

A great job is done by our Chronic Diseases team, the quiet achievers who travel to more of the less serviced areas of the Shire. I would like to thank the team for their Health Check and outreach services that provide much needed health services to the community of Walgett and its surrounding communities. The Health Checks, Specialist clinics, GP and Chronic Disease outreach clinics and immunisation program all aimed towards closing the gap between Aboriginal and non-Aboriginal life expectancy.

The Program team have worked hard this year to establish a Social Emotional Wellbeing Committee and the Eye Health Clinical Pathways for Optometry and Ophthalmology Clients. I would like to thank the Programs team who have operated with a skeleton staff for the past year for their accomplishments. There are a number of long-term vacant positions in the Program team, however to overcome the barriers to recruit to the positions, WAMS will be offering more Traineeships. It is anticipated that by changing a number of positions to that of Traineeships, WAMS will be able to attract more young local Aboriginal people to join WAMS staff.

I would also like to say thank you to Jessie Richardson and the Clinic Team, who have coped wonderfully with the changes to the Clinic and GP staffing levels. Drs Karin and Martin have been working tirelessly to increase the number of doctors from two to five. Karin and Martin provide support and mentoring to the GP registrars to gain admission to the RACGP Fellowship to become 'full-fledged' GPs. The increase in GP services is a definite plus for Walgett in that it has improved the flow-through of clients which mean WAMS is able to reduce client 'wait' times resulting in more clients being seen.

Lastly I would like to show my gratitude and appreciation to the Cleaning and Gardening Team for making it a pleasure to walk into work every day. The work of these unsung heroes has a lasting impact on how clients and visitors perceive WAMS as an organisation – clean and well maintained. Thank you team.

### Human Resources

WAMS have experienced a number of challenges with attracting and retaining staff this year which has resulted in a moderate to high turnover of staff. However, WAMS have commenced advertising for Trainees in the last quarter of the year to attract local young Aboriginal people which is starting to see results. WAMS have also partnered with the AH&MRC to provide a rich orientation and induction program to new recruits. This has had a positive flow-on effect as the new recruits have gained a good understanding of AMS's and how they operate.

Current staff under my management:

#### Managers

Kylie Gilmore, Program Practice Manager  
Jessie Richardson, Clinic Practice Manager  
Jill Murray, Chronic Disease Manager

#### Administration

Donna Thurston, Administration Assistant





## Gardening and Maintenance

Ernie Sands, Team Leader  
Victor Murray, Gardener

## Cleaners

Karan Doolan, Team Leader  
Kristy Fernando, Casual Cleaner  
Kerry Kennedy, Casual Cleaner  
Brent Richards, Casual Cleaner  
Noel Walford, Casual Caretaker,  
Gilbert Lodge

## Program Development

In my capacity as Deputy Chief Executive Officer, I am required to assist the Chief Executive Officer in the development of policies and programs consistent with the organisation's aims and objectives. There have been a number of exciting projects this year:

- *WAMS Cultural Signature Project*  
WAMS have received a grant to design a cultural signature art piece for the Chronic Disease Building (CDB). WAMS cultural signature art piece is a black and white photographic replica of WAMS famous 'snake puzzle'. The 'snake puzzle' is encased in perspex and mounted on the walls of the CDB. The project was successfully completed and offers depictions of Walgett's Aboriginal and non-Aboriginal history and the Gamilaraay Nations struggle to gain recognition and access to basic goods and services that non-Aboriginal people took for granted. From those early struggles of 30 years ago emerged the Walgett AMS, opening its doors in June 1986.
- *Community Garden Project*  
This project proposes to expand the current community garden to include a bush tucker section with a selection of local bush tucker species. The garden will be utilised and maintained by various community groups. A preliminary drawing has been developed of the proposed extension to the Community Gardens
- *Asset Management Project*  
The recording and tagging of assets in WAMS Shopfront, Clinic, Administration, Chronic Diseases, Euragai & the Community garden has been completed. The purpose of WAMS asset management system is to track, maintain, upgrade and dispose of assets in a cost-effective and efficient manner.

## Closing Comments

I would like to take this opportunity to thank the Chief Executive Officer and Board of Directors for another rewarding year with WAMS, and look forward to their continued support, guidance and encouragement.

My role continues to be interesting and diverse. I work closely with the CEO and Managers within the organisation to ensure smooth day to day running of WAMS business which makes my work day extremely busy but satisfying.

**LEIGH LESLIE**  
**DEPUTY CHIEF EXECUTIVE OFFICER**





# WAMS

**Walgett Aboriginal Medical Service  
Co-Operative Limited**



**BREWARRINA**



## BREWARRINA REPORT JULY 2014 TO JUNE 2015

### Introduction

WAMS continue the arrangement with OATSIH, AHMRC and the Directors of Brewarrina Aboriginal Health Service Limited (BAHSL) to manage the organization until such time it becomes fully functional and returns to its independent status.

### Visiting Services

- Rotating GP clinic from WAMS Twice weekly
- Dr Karin Jodlowski-Tan Weekly (Thursday and Friday)
- Drug and Alcohol Weekly
- Sexual Health Tuesday morning – from LHD
- SEWB Weekly - from Upper Sector Billa Muuji
- Podiatry Fortnightly
- Respiratory Bi Monthly (ceased June)
- Ultra Sound Clinic Monthly
- ENT Specialist Every 3 - 4 Months

### Healthy for Life Program

Dietician and Physio/exercise program - Mondays and Thursday

### Meetings

- Management Meetings at WAMS.
- Eye Health Partnership
- Bila Muuji Aboriginal Health Service Incorporated – regional meetings
- Interagency Health Meetings
- Safe Families
- Brewarrina Child and Families

### Health Promotion

Health Checks	White Ribbon Day	Jeans for Genes
Pink Ribbon	Child Protection and Awareness	OPEN Day

### Services Offered

- Triage, assess and refer clients to appropriate health providers
- Wound care
- Clinical services as they present
- Home visits as required
- Follow up of referred clients
- Medications
- Local Medical Transport
- Liaise and arrange transport with appropriate services
- Liaise and arrange appointments
- Coordinate and liaise with other health providers involved with high risk and long term clients.
- Attend meetings
- General duties
- Visiting Health Clinics
- Outreach clinic Orana Haven

### Training

Child Protection – Keeping them Safe  
CPR



## Staff

- Hellen Mannix Manager
- Michaela Skuthorpe Aboriginal Outreach Worker
- Julie Gordon Aboriginal Health Worker Clinic and Eye Team
- Bernadette Hegarty Enrolled Nurse Clinic
- Catherine McHughes Aboriginal Health Worker Mental Health/ D & A Support Worker
- Dee-Anna Nixon Aboriginal Health Worker Healthy for Life
- Sue Eddy R/N H4L
- Nichole Bennett Receptionist
- Dorothy Fazldeen Cleaner
- Mary Trapman Relief Cleaner
- Chris Boney Gardener

## Staff – Profiles

### *Michaela Skuthorpe: Aboriginal Outreach Worker*

Michaela's role is to liaise with the community in relations to Closing the Gap and EHealth, support community members with smoking cessation, support reception and management. Michaela is also registered through APHRA as an Aboriginal Health Practitioner with a provider number. Michaela also runs Aqua aerobics classes twice weekly.

### *Bernadette Hegarty: Endorsed Enrolled Nurse Clinic*

Support nurse for GP clinics, daily clinic nurse, school clinics and home visits. Orders medical supplies and relevant resources for clinic.

### *Dee-Anna Nixon: EEN H4L*

Dee works in collaboration with the H4L R/N for the community. Health Checks, Chronic Disease, Home visits and required KPI targets.

### *Julie Gordon: Aboriginal Health Practitioner*

Registered through APHRA with provider number. Julie works in the clinic, and is the contact for eye health and sexual health. Shares the role for school clinic at Brewarrina Central School. Has assisted with school programs for Oral Health and Sexual health.

### *Sue Eddy- Registered Nurse with the Healthy for Life program.*

Sue works in collaboration with the H4L EEN for the community. Health Checks, Chronic Disease, Home visits and required KPI targets.

### *Cate McHughes- Aboriginal Trainee Mental Health/ Drug & Alcohol Support Worker*

Cate is the link with Orana Haven, the local Mental Health Team, community, GP's, and SEWB program. Cate has continued her studies through AH&MRC for SEWB Mental Health. Group activities she has run are dialysis support workshops and Women's Wellbeing Activities.

### *Nicole Bennet- Administration/receptionist.*

Nicky is the senior receptionist and support Administration for management. Nicky has been involved in the accreditation process for both AGPAL and QMS.

### *Chris Boney- Gardener/small maintenance*

Responsible for small maintenance jobs and upkeep of yard, at both house and service.

### *Dorothy Fazldeen- Cleaner for both the house and service.*

Mary Trapman- relief cleaner for above

### *Hellen Mannix: Manager*

Day to day management of the service. Provides immunization and clinical support.

# **Brewarrina Aboriginal Health Service Limited**

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## **Conclusion**

BAHSL continue to work in conjunction with the Brewarrina local Doctor, and Local Health Service to provide health services for the Brewarrina community.

I would like to thank the staff at BAHSL, the WAMS CEO, and the WAMS Directors and staff for the support offered in my position. I look forward to the challenges and diversity of the following financial year.

**HELLEN MANNIX  
MANAGER**





# WAMS

**Walgett Aboriginal Medical Service  
Co-Operative Limited**



**CHILDREN'S SERVICES TEAM**



## CHILDREN'S SERVICES TEAM REPORT JULY 2014 TO JUNE 2015

### Introduction

This reporting period has seen the Goonimoo Mobile Children's Service continue to provide a quality service to the Walgett community and surrounding areas.

The Euragai Goondi site was upgraded to comply with Children Education and Care Services, qualifying WAMS to be licenced to hold Long Day Care sessions for up to twenty children per day, with sessions held four days per week. A nappy change and sleep area was created as well as a turfed and fenced outdoor play area established with a shade-sail installed to comply with Australia Sunsafe Standards.

Funding for the programs is received from two (2) sources:

- Prime Minister and Cabinet Family Support Program  
Playgroups and Parenting Programs to Walgett Community
- Department of Social Services Budget Based Funding  
Goonimoo Mobile Children's Service  
Playgroups and Long Day Care Sessions in the Walgett Shire

### Communities visited

#### Playgroups:

- Collarenebri
- Walgett Farms including Come by Chance, Cryon, Mercadool
- Lightning Ridge Farms – Bonanza Rd
- Lightning Ridge Safe House
- Walgett Library
- Walgett Apex Park
- Euragai Goondi
  - o Monday - Mums and Bubs Parenting Program
  - o Wednesday - Aboriginal Pregnancy Arts Program - Mums and Bubs Group, in conjunction with Gomerai Gaaynggal Centre – University of Newcastle
  - o Friday - Play Group

#### Long Day Care:

Licensed under the Children (Education and Care Services) Supplementary Provisions Regulations 2012

- Carinda ten spaces – every second Thursday
- Euragai Goondi ten spaces – every Tuesday

### Referral Services accessed

Far West Medicare Local

- o Speech Therapist
- o Occupational Therapist

WAMS Dental Team

- o Dental Hygiene Education

### Community Development Activities

Breakfast Club – Walgett Community College – Primary	Walgett Show	Walgett Festival - Moove and Groove Jam Time for Little Kids
Anglican Church Flower Show Yamma Concert	Easter Colouring Competition for children 0-5 years – with Mackillop	Story Telling School Holiday activities at Walgett and Lightning Ridge Libraries
Santa's Cave held at Bi-Rite	Easter Bunny Visits	Visit to Gingie Community
Visit to Orana Gardens LDC	Goonimoo Mobile Children's Service Christmas Concert	Child Restraint give-aways in conjunction with Mackillop and Pregnancy Arts
Freedom Ride March	NAIDOC activities	Visit to PCYC Dubbo



## Professional Development

- Certificate III in Children's Services
- AHMRC - Selection and Installation of Child Restraints
- Kids and Traffic – Out and About: Safe Journeys with kids in cars
- Bryson Reese, WH&S Consultant - WH&S: Responsibilities of staff
- Proper use of Fire Equipment
- Guidelines for Mandatory Reporting
- First Aid for Children's Service
- Mobile Children's Service Association – Mobile Meet – Mudgee
- BBF Conference – Melbourne
- Service Provider Training for Walgett and Lightning Ridge Early Childhood Services

## Staffing

### Current

Annette Pascoe	Children's Service Manager, Nominated Supervisor – Teacher Bachelor of Teaching (Birth to 5 years)
Katie Shields	Trainee Early Childhood Educator Studying Certificate III in Education and Care Services
Chloe Walford	Trainee Early Childhood Educator Studying Certificate III in Education and Care Services
Nicole Sharpley	Casual Early Childhood Educator Studying Certificate III in Education and Care Services
Coral Wright	Casual Early Childhood Educator Studying Certificate III in Education and Care Services
Team Leader	Vacant position - Family Support Program Diploma in Children's Services

## Conclusion

This year has been a period of growth and development for the Early Childhood Educators in the program, who have become more confident in the delivery of the service.

Some wonderful activities have been conducted by the Goonimoo Mobile Children's Service team in partnership with other supporting WAMS personnel. The feedback from children and families was very positive with attendance to activities at a high level.

Staff look forward to continuing to build strong community relationships with children, families and community members.

## ANNETTE PASCOE CHILDREN'S SERVICES MANAGER

*(NB: Annette left WAMS in June 2015)*







# WAMS

**Walgett Aboriginal Medical Service  
Co-Operative Limited**



**CHRONIC DISEASES**



## CHRONIC DISEASE REPORT JULY 2014 TO JUNE 2015

### Introduction

WAMS provides a range of clinic based and outreach primary health care programs to people living in Walgett, Gingie Village, Namoi Village, Grawin, Goodooga and Pilliga.

### Healthy for Life

The team provides services to the communities of Walgett, Namoi, Gingie, Goodooga and Pilliga to assist clients to access the Chronic Disease Programs.

The team also has focused on the coordination and implementation of the One Stop Health Checks for Aboriginal men, women and children living in Walgett, Goodooga, Pilliga and Collarenebri who attended and completed full health checks including examination by a General Practitioner.

### Family Centred Primary Health Care

The team delivers an Outreach service to Goodooga and Pilliga. This service which is supported by Visiting General Practitioners has enabled people to access a doctor and also be referred to specialists, medical or surgical treatment and allied health care as required. FCPHC was approved GP extension hours that included an extra three days of Doctors' clinics focusing on Chronic Disease. These clinics were successful and further funding was applied for to enable regular chronic disease clinics in Goodooga and Pilliga. We are thankful for our excellent relationships with local workers in these areas enabling our clinics to be advertised and transporting clients when necessary to remove as many barriers to good healthcare as possible.

### Aboriginal Outreach Program

The Aboriginal Outreach Worker works (AOW) with all Programs at WAMS. The AOW provides assistance to clients with arranging appointments and transport to appointments.

### Immunisation Clinics

Café 64 staff  
Grawin community

Walgett Police  
WAMS staff

### Visiting Services

- Respiratory Physician
- Dermatologist
- Podiatrist
- Nurse Liver Specialist
- Obstetrician / Gynaecologist
- Diabetes Education
- Cardiologist
- Endocrinologist

### Staffing

- Jill Murray                      Chronic Disease Manager  
(commenced September 2014)
- Jessie Richardson            Acting Coordinator - Family Centre Primary Health Care  
(commenced November 2013 – finished September 2014)
- Kylie Gilmore                 Acting Coordinator Healthy for Life  
(commenced November 2013– finished September 2014)



## Healthy for Life

- Rosalyn Fernando Aboriginal Health Worker
- Donna Thurston Administrative Assistant
- Sophia Byers Gardener Euragai Goondi Community Market Garden
- Danielle Graves Dual Qualified Dietitian/Exercise Physiologist
- Stephanie Moore Registered Nurse  
(commenced May 2014 – left September 2014)
- Paula Poots Registered Nurse  
(commenced November 2014 – left February 2015)
- Shirin Richards Registered Nurse (commenced June 2015)
- General Practitioners Locum General Practitioners for Health Checks

## Family Centred Primary Health Care

- Jacqui Lee Registered Nurse – Team Leader  
(Returned from Maternity Leave April 2015)
- Caiti Kimmorley Registered Nurse – Maternity Leave position  
(commenced November 2014 – left March 2015)
- Maree Beleen Registered Nurse acting Team Leader  
(commenced May - left July 2014)
- Whitney Skuthorpe Aboriginal Health Worker  
(Returned from Maternity leave November 2015)
- Laurence Dennis Aboriginal Health Worker (Left September 2014)
- General Practitioners Visiting General Practitioner Service;  
Goodooga – weekly, Pilliga – as required.
- Allied Health Staff Visiting Allied Health Staff as required

## Aboriginal Outreach

- Jodi Nagy Aboriginal Outreach Worker  
(commenced January 2015)  
Activities conducted in lieu of vacancy

## Professional Development

- Rosalyn Fernando Diploma in Aboriginal Primary Health Care  
(current)
- Jill Murray Practice Managers Workshop
- Paula Poots/Caiti Kimmorley Working With Adult Survivors Of Childhood Trauma

## Conclusion

The staff continues to work hard to increase access to primary health care for our clients. We thank the Board of Directors, Chief Executive Officer, Finance/Administration team for the support and encouragement they have given us in undertaking this work.

Without the collaboration of our colleagues in the Medical Clinic and Program teams, we would be unable to achieve such great access to healthcare for clients. We thank you all and look forward to another year providing a high standard of primary and chronic disease care.

**JILL MURRAY**  
**CHRONIC DISEASE MANAGER**



# WAMS

**Walgett Aboriginal Medical Service  
Co-Operative Limited**



**CLINIC**



## CLINIC TEAM REPORT JULY 2013 TO JUNE 2014

### Introduction

Holistic care is provided to the community and districts and supports the delivery of best practice from across all disciplines at WAMS.

### Doctors

GP Consultant Dr Karin Jodlowski-Tan along with Chief Medical Officer Dr Martin Jodlowski-Tan have been involved with the recruiting process for GPs, WAMS now have five GPs working consistently from the practice. The doctors are instrumental in delivering primary health care services to our community and work well within the framework of a dynamic multidisciplinary team.

### Pharmacy

The pharmacy unit is managed by Senior Aboriginal Health Worker (SAHW) who dispenses medications, re-orders and rotates stock on a monthly basis.

### Transport

The SAHW also coordinates the transport team who provides transport for patients to their specialist care appointments in Dubbo, Bourke, Moree, Narrabri and Orange.

### Dental

The team operates two chairs, with WAMS Dental Consultant Dr Sandra Meihubers successfully recruiting Dentist Dr Suman Kavooru to the team. Suman works Monday – Wednesday then returns to Dubbo and works Thursday – Friday with the Dental team at Local Health District.

The team regularly visit the schools to monitor oral health programs and provide ongoing support; the team is also involved with health checks locally and in outreach areas.

Dental Therapist Lynne Turner commenced at the beginning of 2014 and works Monday – Wednesday, Lynne also rotates her schedule with Dental Therapist Amanda McNulty. WAMS Dental Service was successful with passing Dental Accreditation September 2013 with QIP.

### Clinic

The Endorsed Enrolled Nurse works full time in the clinic, Aboriginal Outreach Worker is shared between the Family Centred Primary Health Program and the Clinic.

### Collarenebri

The Aboriginal Health Worker (AHW) travels two days to Walgett and works the other three in Collarenebri. This position helps strengthen ties with local health workers and community agencies. The AHW is proactive with community events in Collarenebri and also supports the WAMS team in Reception and GP Clinic.



## Students

Medical Student placements (5th year) are from the John Flynn Program and also the University of Western Sydney (UWS). UWS students are on a five week rotating roster throughout the calendar year.

## Meetings – internal

Staff meetings	Clinic meetings	Supervision
Annual reviews	Communicare	Quality
3rd Tier Managers Meeting	Case Conferencing	WH&S
Planning meetings for local events at WAMS		

## Meetings – external

Ministers	Home Care	Impromptu
Schools	Oral Health promotion	HAC quarterly LHD

## Visiting Services include:

Respiratory	Cardiology	Dermatology
Podiatry	Endocrinology	Obstetrics/ Gynaecology

## Activities conducted

The following complementary programs were delivered to the community of Walgett:

- Breakfast Club St Josephs Primary School
- Breakfast Club Walgett Community College – Primary
- Oral Health Program St Josephs Primary School
- Oral Health Program Walgett Community College – Primary
- Walgett Show providing opportunistic health screens
- NAIDOC involvement
- WAMS support Local Sports activities

## Issues that impacted service delivery

WAMS has a charter every second and fourth Monday of the month which allows our 'Fly in' and 'Fly out' specialists can still come for their clinics. There has been an ongoing issue with RFDS changing their flight schedules which has impacted on services delivered to WAMS. Some clinics were either cancelled or rescheduled.

## Staffing

- Phillip Dowse Senior Aboriginal Health Worker
- Karen Rutterman Aboriginal Health Worker – Administration Clinic
- Mary Sands Receptionist
- Katherine Thurston Receptionist
- Cherin Singh Enrolled Nurse Clinic
- Whitney Skuthorpe Aboriginal Health Worker



• Kayla Thurston	Team Leader - Dental (Maternity Leave)
• Sarah Dowse	Dental Assistant – Acting Dental Team Leader
• Nicole Kennedy	Dental Assistant
• Alyssa Walford	Dental Assistant
• Sue Jenkins	Aboriginal Health Worker
• Jo Smith	Medicare Officer
• Martin Jodlowski-Tan	Chief Medical Officer
• Karin Jodlowski-Tan	General Practitioner Consultant
• Salman Ahmed	Doctor
• Tayaba Fatima	Doctor
• Manori Malawaraarachchi	Doctor
• Vallipuram Thayaparan	Doctor
• Lynne Turner	Dental Therapist
• Richard Sharpley	Transport Officer

## Professional Development

An internal in-service calendar is an opportunity for staff to be updated and information on the latest medical, health and social related issues pertaining to their work roles.

WAMS held a mandatory staff training week in June that included:

- WAMS Snake Puzzle – cultural awareness
- Staff awareness of those from other countries
- Dangerous goods and Chemicals
- Empowerment session
- Work, Health & Safety session
- Fire Drill Training
- Over view on WAMS 30 year celebrations June 2016
- New proposed relocation of Walgett Health Services Emergency Department
- Guideline refresher for Mandatory Reporting
- Drug & Alcohol session on drugs of addiction
- Staff fun day with a range of events

## Meetings

I attend many informal, formal, planned and impromptu meetings at WAMS and outside the organisation. Not only do meetings allow the opportunity to plan, implement and evaluate events but they provide the occasion for people to network and discuss effective and efficient strategies for activities to be measureable, achievable, and realistic and timeframe specific.

## Acknowledgement

Without a dedicated strong workforce delivery of services would be challenging.

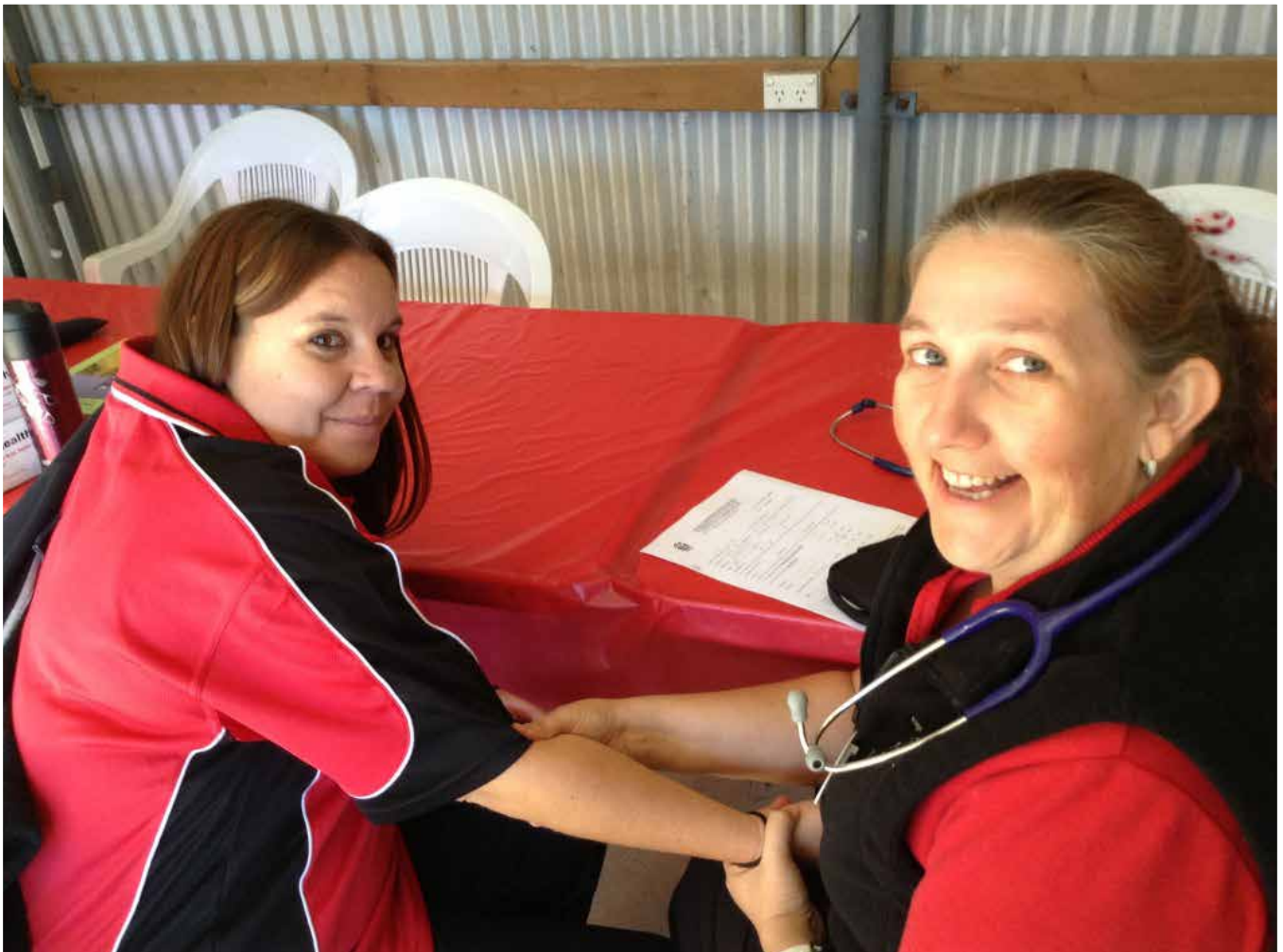
I acknowledge each and every member from Clinic, Dental, Transport Officers, and Outdoor Maintenance. I would also like to include our Senior Management personnel, administrative, finance staff, Program staff, Chronic Disease Team and Goonimoo Children's Services staff.

I extend my sincere appreciation to my highly valued colleagues Dr. Martin and Karin Jodlowski-Tan who continues to contribute to WAMS ongoing success of GP service provision. They continually reinforce their trust in our ability to continue to development the business as an evidence-based best practice.



I also would like to thank past staff for their dedication and commitment to improving health care for our clients; and whose individual and collective contributions are behind the many success WAMS has achieved over the years.

**JESSIE RICHARDSON  
PRACTICE MANAGER – CLINIC**







# WAMS

**Walgett Aboriginal Medical Service  
Co-Operative Limited**



**DENTAL**



## ORAL HEALTH PROGRAM REPORT JULY 2014 TO JUNE 2015

### Aims

- To provide a culturally appropriate mix of dental health services to Aboriginal people who live in Walgett and surrounding areas
- To improve access to dental services for clients of WAMS
- To build an effective Dental workforce at WAMS
- To Work effectively with local partners in the provision of dental care

### Activities

WAMS has continued to provide oral health services to the people of Walgett and surrounding areas. As the only full time dental clinic in town, it provides dental care to Aboriginal and non-Aboriginal people.

During this financial year, WAMS engaged nine Dentists for a total of thirty four (31) weeks service provision:

Dr Paul Stockham	3 weeks
Dr Peter Harris	4 weeks
Dr Ahmed Raouf	4 weeks
Dr Bill Diebert	2 weeks
Dr Steve Hill	3 weeks
Dr Richard Michniewicz	2 weeks
Dr Michael Prochazka	4 weeks
Dr Marc Sandler	3 weeks
Dr Roberto Aureli	2 weeks
Dr Suman Kavooru	4 weeks

Ms Lynne Turner, Dental Therapist, is employed on a part time basis, three days per week, to provide ongoing care and preventive advice to children and their families.

We are very appreciative to these dental professionals for their commitment to our dental program and their enthusiasm for the organisation and the community.

We are most grateful to Ms Jenni Floyd, Area Program Manager for Oral Health, Western NSW Local Health District, and to the staff at the Dubbo Community Dental Clinic, who have supported WAMS through funding and staff support.

Recruitment of Dentists in rural and remote areas is a national problem, and WAMS continues to be supported by a group of interested Dentists who are willing to commit to regular visits to Walgett. WAMS also utilises other avenues of recruitment support such as linking in to professional networks to expand the pool of available and appropriate dental practitioners.

### Performance Measures

The Dental program collects and analyses data using OASIS dental software, and demographic data using Communicare. The following services provided by dentists were recorded:

EXAMINATIONS	539	PREVENTIVE	91
RADIOGRAPHS	184	PERIODONTAL TREATMENTS	178
RESTORATIONS	389	TOOTH EXTRACTIONS	385
ENDODONTIC TREATMENTS	25	DENTURES	36



The following services provided by dental/oral health therapists were recorded:

EXAMINATIONS	249	PREVENTIVE	222
RADIOGRAPHS	71	PERIODONTAL TREATMENTS	12
RESTORATIONS	150	FISSURE SEALANTS	232
ENDODONTIC TREATMENTS	10	TOOTH EXTRACTIONS	12

Dental practitioners endeavour to practise preventive care and try to restore teeth rather than extracting them. However, the history of dental care seeking behaviour is weighted heavily towards relief of pain and associated tooth extraction/s.

The preventive approach adopted for the child dental program is resulting in fewer extraction cases, with a greater emphasis on restoring and preserving teeth.

### Patient Classification

The following figures represent the patients attending WAMS for dental care.

	ABORIGINAL	NON-ABORIGINAL	TOTALS
Female	239	134	373
Male	207	146	353
TOTAL	446	280	726

### Dental Practice Accreditation

WAMS achieved Dental Practice Accreditation with the Quality Innovation Performance (QIP) organisation, having registered through the Australian Dental Association. Accreditation is voluntary for non-governmental dental clinics. It is valid for two years, before a renewal assessment.

Gaining accreditation ensures the program meets National Safety and Quality Health Service Standards.

### WAMS Child Dental Program

With the regular visits by Dental Therapist, WAMS can focus more on preventive programs for preschool and school aged children. The activities include regular screening and prioritising for dental care, implementing a Fluoride varnish application program for under 5's at high risk of dental decay, and supporting school based toothbrushing programs, as well as working with young mothers and carers.

### School Tooth Brushing Program

The school based tooth brushing program continues to run at the Koolyangarra and Birraleegal preschools, and at Walgett Community College Primary School and St Josephs primary school. The school tooth brushing program is enthusiastically supported by the staff of the schools.

The Dental Team visits the schools regularly to monitor the program and provide ongoing support. We are grateful to the Centre for Oral Health Strategy and the Western NSW Local Health District for their continuing support for the program. Staff also visit preschools to work with staff and parents on improvement of oral health.

### Coordination with Health Check Programs

Staff are an integral part of the Health Checks organised by WAMS. These have been run for women, men, pre-schoolers, primary school and high school children. The Team provides a dental check, appropriate dental advice, and organises prioritised referrals for those requiring further care.



## Further Oral Health Promotion Activities

Dental staff provided information about dental care and services at WAMS and distributed oral health care kits during NAIDOC week, at the Walgett Show, and at Grawin. They provided oral health sessions to mothers and babies groups, antenatal groups and playgroups, and Elders groups where they provided advice on oral hygiene and diet, and they attended the Harmony Day at the Walgett Community College. The team is proactive with community education and acknowledge the importance of good oral hygiene messages 'getting out to the public'

WAMS was successful in its grant application from the Foundation for Rural and Regional Renewal (FRRR) Small Grants for Rural Communities program. The funds were used to buy and install a water chiller at the Walgett Community College to encourage the school children to drink water, which still remains fluoridated; however WAMS is advised that the Walgett Shire Council is working on the introduction of fluoride into the water supply. The other partners in the project are the Rotary Club of Dee Why Warringah and Healthabitat Pty Ltd, and a formal launch was held at the College in March 2015. WAMS provides water bottles to the school children to encourage the drinking of water and dental staff regularly record the water meter reading, to monitor the usage of water in the school..

## WAMS and Bila Muuji

Staff continued to work with Mr Suman Kavooru the Bila Muuji Regional Oral Health Promotion Coordinator.

WAMS continues to work with the other Bila Muuji member organisations to participate in the Oral Health Promotion Partnership with the Western NSW Local Health District, and the Memorandum of Understanding with Charles Sturt University.

## Visiting Dental Students

Bachelor of Oral Health students in their third year of study at Charles Sturt University have been visiting for work experience placements. They participate in community based programs where appropriate, as well as providing clinical care under supervision. The Team enjoys the student visits, and ensures smooth operations of the dental program continue during their placements.

## Staff Training and Support

WAMS dental staff are working towards completion of the Certificate III in Dental Assisting at OTEN. Staff attended a workshop held by the Centre for Oral Health Strategy in Sydney in September 2014. Planning continues for staff to attend site visits in regional centres.

## Consultation and Co-operation

The Dental Consultant continues to support the program in offering best practice dental care to the community serviced by WAMS. The Consultant works actively to recruit and support Dentists, support local staff, and ensure adherence to adequate practice management and reporting procedures. The Directors and staff are extremely grateful for the support the Consultant has provided to promote and recruit resources for the Dental Clinic.

The Western NSW Local Health District provides ongoing technical support and advice for staff, and there are good referral procedures between WAMS and the Western NSW Local Health District dental clinics, for oral surgery and orthodontic cases. WAMS also has a good communication and referral network with private Dentists in Dubbo. WAMS continues to nurture its relationship with Charles Sturt University as a partner to the Bila Muuji Memorandum of Understanding with the University.



## Conclusion

WAMS has managed to provide dental care to Walgett and nearby communities, with an increasing emphasis on preventative dental care, and adherence to best practice clinical management, despite ongoing issues with recruitment of appropriate personnel. Acknowledgment must be given to the local dental team in Walgett who continue to demonstrate professionalism and a commitment to best practice dental care.

## SANDRA MEIHUBERS DENTAL CONSULTANT





# WAMS

**Walgett Aboriginal Medical Service  
Co-Operative Limited**



**GOVERNANCE**



## GOVERNANCE REPORT JULY 2014 TO JUNE 2015

### Introduction

WAMS continues to place a high degree of importance on the requirements of strong transparent corporate governance for this organisation as well as Brewarrina Aboriginal Health Service Limited (BAHSL) during 2014-2015.

Again, the decision to place such rigour around governance at WAMS continues to be led by the Board of Directors and the Chief Executive Officer (CEO), and has flowed throughout the organisation and been strengthened by:

- Monthly reports to the Board of Directors on Governance at WAMS and BAHSL
- Rigorous internal processes around probity at WAMS and BAHSL

In addition to this strong focus on transparent governance, the Board of Directors have worked with the WAMS Solicitor to transition the registration of this business to a Company Registered under ASIC which has now been completed. To support the Directors who have been elected to the Board of the new company negotiations are underway with the Australian Institute of Company Directors (AICD) for them to run their certified and well accepted Company Directors Workshop in Walgett in the New Year. This will enable the Board of Directors for the new company entity to be trained to a high level of understanding about their corporate responsibilities for this new entity.

### Summary

The emphasis on strong governance and an understanding of the requirements of this by the Board of Directors and senior management of WAMS continues to take a high priority in the overall management of both WAMS and BAHSL and will continue into the new WAMS as a company registered under ASIC

### Conclusion

The strength of the decision by the Board of Directors to place such a high degree of importance on the transparent corporate governance that flows throughout WAMS/BAHSL, has had significant positive ramifications for the operation of this Aboriginal Controlled Community Health Service (ACCHS) in the past. Their continuation of this focus and stewardship of WAMS into a company registered under ASIC is to be congratulated.

**DIANA DALLEY**  
**GOVERNANCE CONSULTANT**





# WAMS

**Walgett Aboriginal Medical Service  
Co-Operative Limited**



**PROGRAMS**





## PROGRAMS REPORT JULY 2015 TO JUNE 2016

### Introduction

Funding for these programs is received from two (2) sources; the Office of Aboriginal and Torres Strait Islander Health (OATSIH) and the New South Wales Department of Health.

This year the Team have attended a number of Community events and conducted community Awareness Programs in the Main Street. Two quality improvement processes have been conducted to improve the client's journey when accessing service:

- Establishment of a Social Emotional Wellbeing Committee
- Eye Health Clinical Pathways for Optometry and Ophthalmology Clients

The Program Team have continued to provide the following programs:

Drug and Alcohol	Eye Health	Hearing Health	Family Health	Mental Health
Midwifery	Public Health	Sexual Health		Social and Emotional Wellbeing

Visiting Services include:

Obstetrician	Optometrist	Clinical Psychology	Counselling
Australian Hearing	Audiology	Royal Institute for Deaf and Blind Children	

### Collegiate Relationships

Staff have worked with the following agencies to deliver Primary Health Care Services to Walgett and surrounding communities

Brien Holden Vision Institute	Walgett Community School	St Josephs School	Australian Hearing
Murdi Paaki Drug and Alcohol Network	Aboriginal Maternal and Infant Health	Far West Medicare Local	Hear our Heart Ear Bus Project

### Professional Development

Child Protection	Lateral violence
Fire Safety	Work Health and Safety

### State and Regional Meetings

- NSW Aboriginal and Maternal Health Service
- Western Area Health Eye Health Partnership
- Aboriginal Health and Medical Research Committee – Social and Emotional Wellbeing Support Unit
- Bila Muuji Upper Sector – Social and Emotional Wellbeing Committee
- Murdi Paaki Drug and Alcohol Committee



## Activities conducted

Staff were involved in the delivery of the following activities to the Walgett Community

Meals on Wheels	Street Stalls	Men's Pit Stop	Women Pit Stops	Children's Health Checks
Mental Health Awareness	Drug and Alcohol Awareness	Health Promotion	Exercise Programs	School Education

## Staffing

- Kendal Jackman RN - Sexual Health (resigned June 2015)
- Ricco Lane Aboriginal Health Worker – Mental health
- Jenny Hunt Aboriginal Health Worker – Eye Health
- Reg Rutene Drug and Alcohol Coordinator
- Eli Beach Men's Health/Exercise Physiologist  
(Commenced January 2014, resigned April 2015)
- Marissa Walford AHW – Midwifery (commenced October 2014)
- Bet Ineke Community Midwife (commenced March 2015)

### Vacancies as of the 30 June to 2015

- Aboriginal Health Worker Family Health
- Aboriginal Health Worker Drug and Alcohol
- Registered Nurse Sexual Health

### Visiting Contractors as of the 30 June 2015

- Gordon Rutter Audiologist
- Lisa Burns Clinical Psychologist
- Carla Dale Clinical Psychologist
- Will Grech Clinical Psychologist
- Judy Scolari-Gibson Counsellor

## Conclusion

As we move into the next financial year, we look forward to providing holistic client centred care to the various communities we service.

## KYLIE GILMORE PRACTICE MANAGER – PROGRAMS



*Health is Life is Health*